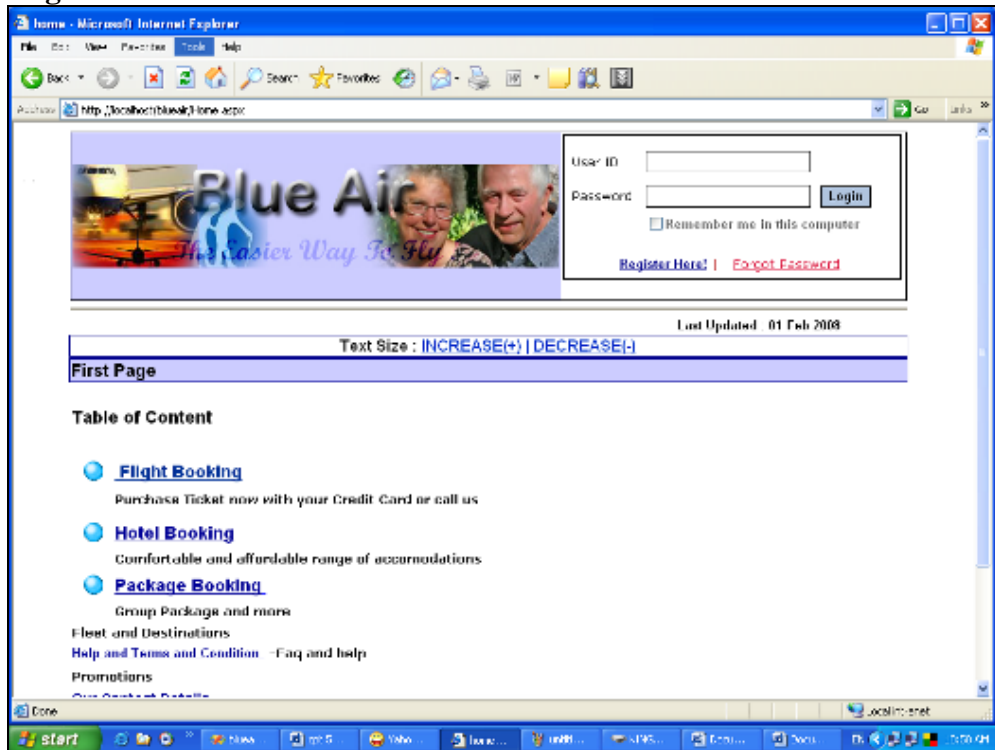


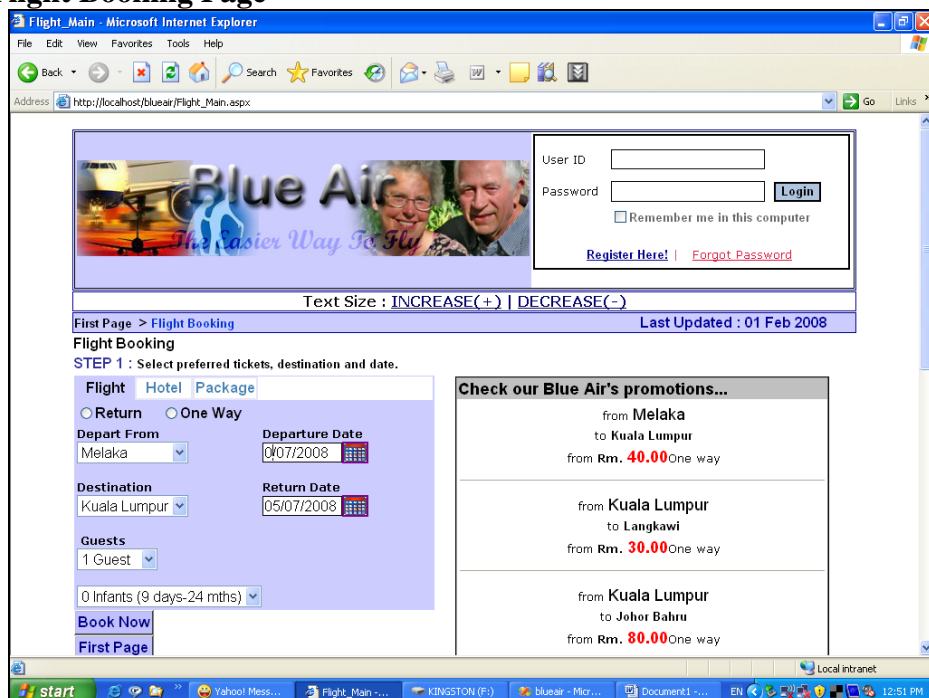
## Appendix A: Screen Shots

### 1. The High Fidelity Prototype 1 Screen Shots- Flight Booking Module

#### Main Page




#### Step 1.Flight Booking Page



## Step 2. Flight List Page

Flight\_List - Microsoft Internet Explorer

Address: http://localhost/blueair/Flight\_List.aspx



User ID   
Password    
☐ Remember me in this computer  
[Register Here!](#) | [Forgot Password](#)

Text Size : [INCREASE\(+\)](#) | [DECREASE\(-\)](#)

[First Page](#) > [Flight Booking](#) > [Flight List](#)

**Flight List**

STEP 2 : Select preferred flight


Guests : 1 Guest | 0 Infants (9 days-24 mths)

Depart					
<input type="radio"/>	<a href="#">V.FARE</a>	Guest	120.00 MYR	07/Feb/2008 Flight → AK 6302	10:00 Depart 11:00 Arrive Melaka Kuala Lumpur

## Step 3: Flight Confirmation Page

Hotel\_Main - Microsoft Internet Explorer

Address: http://localhost/blueair/Flight\_Select.aspx



User ID   
Password    
☐ Remember me in this computer  
[Register Here!](#) | [Forgot Password](#)

Text Size : [INCREASE\(+\)](#) | [DECREASE\(-\)](#)

[First Page](#) > [Flight Booking](#) > [Flights List](#) > [Confirm](#)

**Confirm**

STEP 3 : Confirm the itinerary and enter the details below

DEPART					
A FARE	Guest	40.00 MYR	07/02/2008 AK 6302	10:00 AM Depart 11:00 AM Arrive	Melaka → Kuala Lumpur →

PRICING	FARE RULES
Depart	Going Out
1 Guests at 40.00 MYR	40 MYR
Taxes and Fees (details)	120 MYR
	- Room rates are nett and for 2 adults per room night. - Extra bed and crib may be available subject to individual hotel policy and should be requested at the time of booking

## Step 4: Flight Reservation Details

The screenshot shows a web browser window titled "Hotel\_Main - Microsoft Internet Explorer". The address bar displays "http://localhost/blueair/Flight\_Select1.aspx". The page features a header with a banner image and the text "The Easier Way To Fly". Below the banner, there are links for "Register Here!" and "Forgot Password", and a checkbox for "Remember me in this computer". A text size control bar is present with "Text Size : INCREASE(+)" and "DECREASE(-)". A breadcrumb trail reads "First Page > Flight Booking > Flight List > Confirm > Itinerary". The main content area is titled "Itinerary" and "STEP 4 : Confirmed itinerary". It contains a "Flight Reservation Information" box with the following details:

Reservation Code :	FL000037
Journey :	One Way
No. of Guest(s) :	1
No. of infant(s) :	0
Total Amount :	RM 160.00 nett

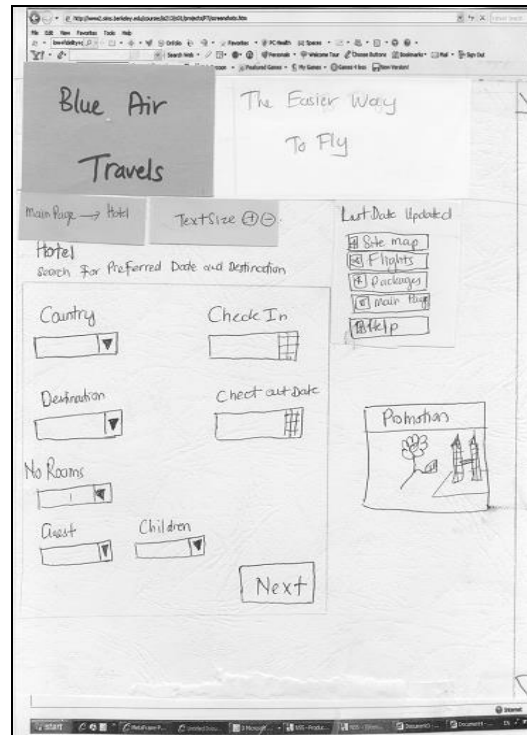
Below this, a "DEPART" section shows the flight details:

40.00 MYR	07/02/2008 AK 6302	Depart Time : 10:00 AM Arrive Time : 11:00 AM	From : Melaka → To : Kuala Lumpur →
-----------	-----------------------	--	--

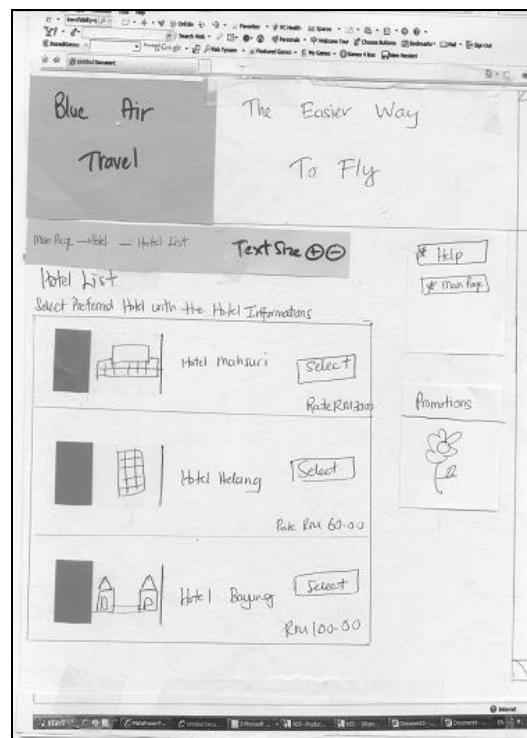
A "Print" button is located at the bottom right of the flight details box. At the bottom of the page, there is a "Flight Booking" button. The Windows taskbar at the bottom shows the start button, several open applications, and the system clock displaying 12:56 PM.

# 1. Hotel Booking-Paper Prototype

## a. Hotel First Page



## b. Hotel List



### c. Select Room Type and Confirm

**Blue Air Travels** The Easier Way To Fly

Main Page → Hotel → Hotel List → **Select Preferred Hotel and Confirm** Textsize (+) (-) Help Hotel

Select Room Type  
Select Preferred Room type

**Hotel Reservation Details**

Hotel Name	Hotel Helang
Check-In Date	XX/XX/XX
Check-Out Date	XX/XX/XX
No of Room	1
No of Adults	1

Room Type	Price	Select
Standard Room	RM 80.00	Select to confirm
Deluxe Room	RM 100.00	Select to confirm
Superior Room	RM 200.00	Select to confirm

Continue with Guest Info

### d. Itinerary

**Blue Air Travel** The Easier way To Fly

Main Page → Hotel → Hotel List → **Select Room → Itinerary** Textsize (+) (-) Help Hotel

**Itinerary**  
Details of Booking with Booking Number

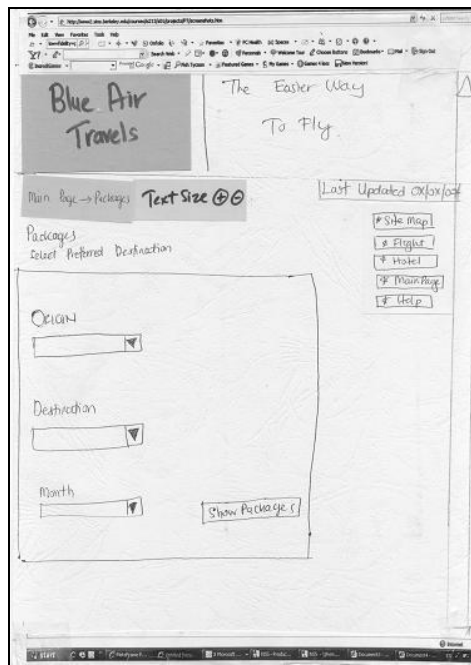
**Hotel Reservation Details:**

Reservation Code: XLO  
 Hotel Name: A Famosa  
 Check-In-Date: 0X/0X/07  
 Check-Out-Date: 0X/0X/07  
 No of Rooms: 1  
 No of Children/Adults: 1/0  
 Total Amount: RM 220  
 Para

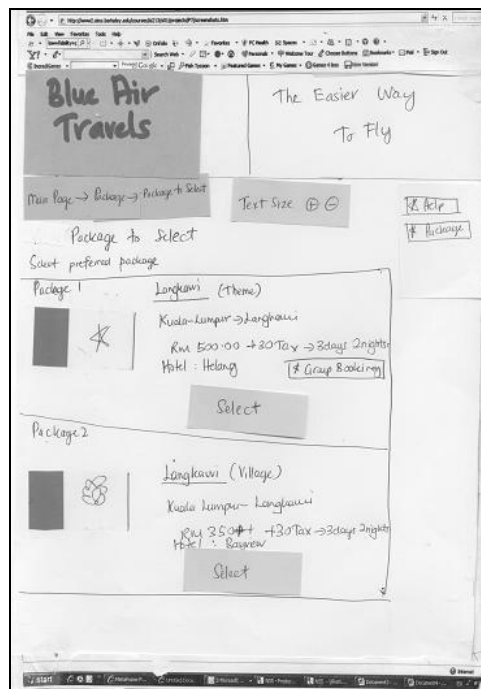
PRINT

## 2. Package Booking-Paper Prototype

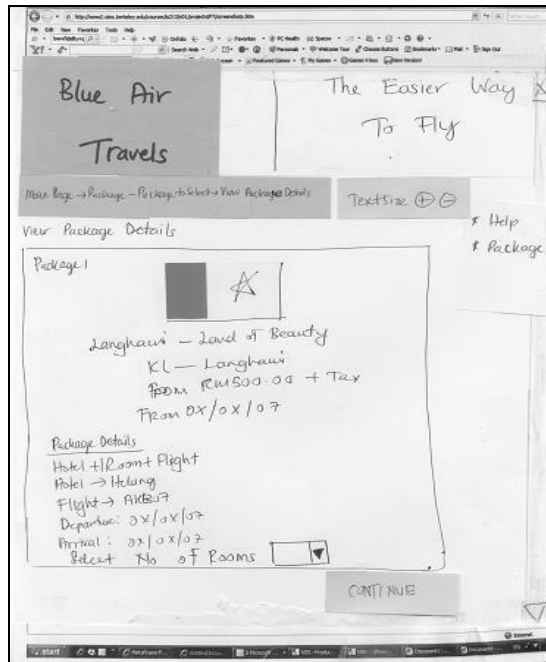
### a. Package- First Page



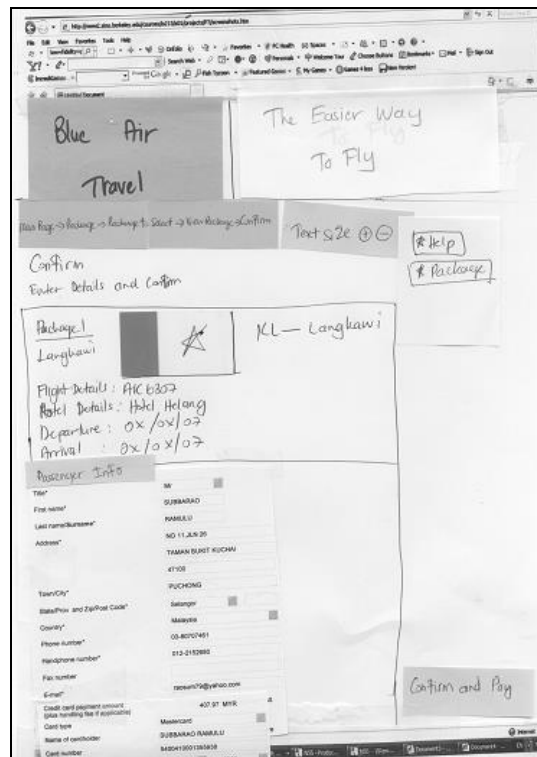
### b. Packages to Select



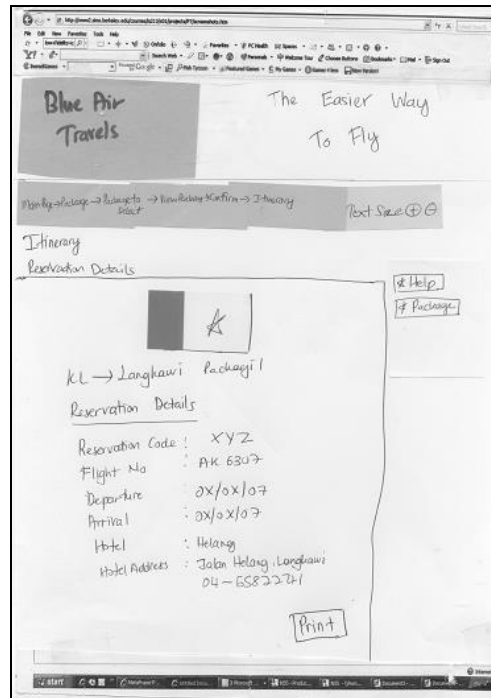
### c. View Package Detail



d. Confirm the Package

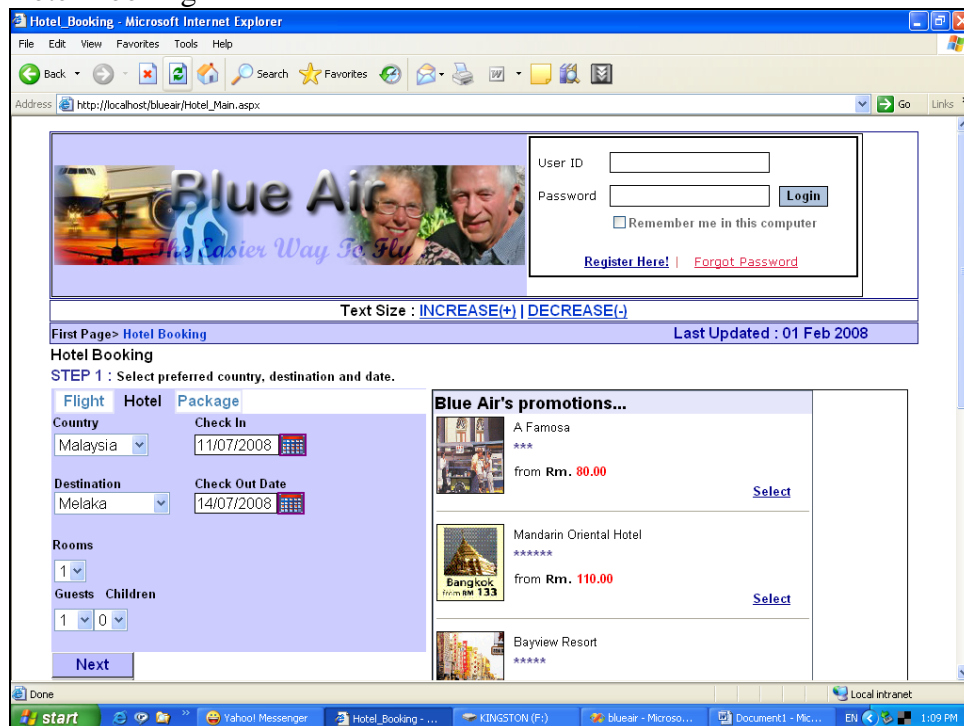


e. Package Itinerary



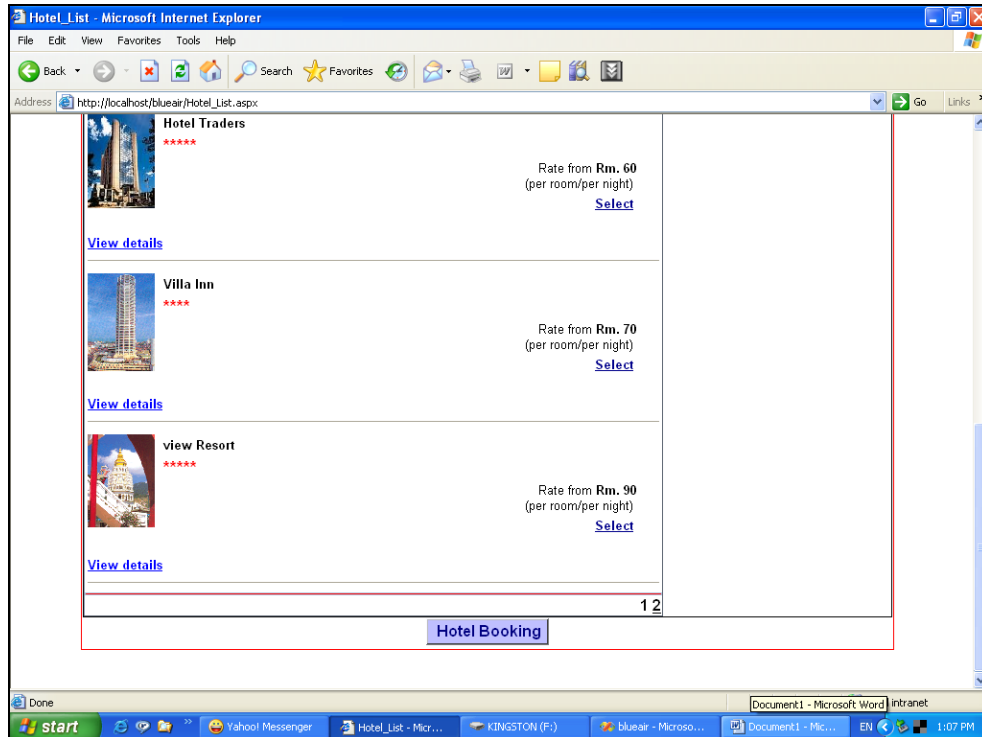
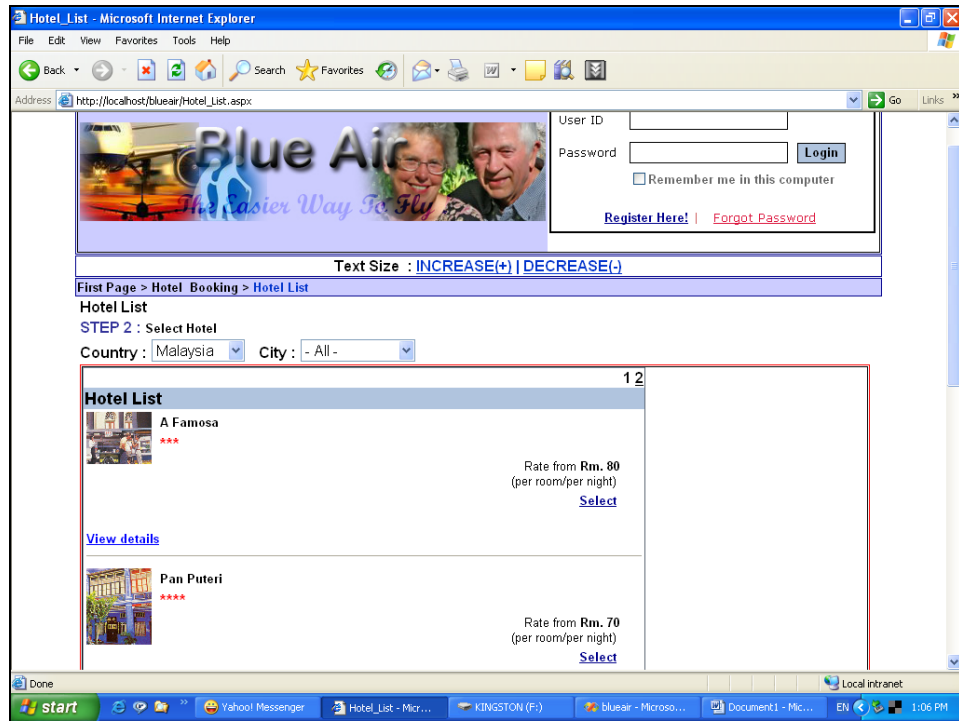
### 3. Hotel booking screen shot of 1<sup>st</sup> Software Prototype

#### Step 1-Hotel Booking






## Step 2-Hotel List



## Step 3-Select Room Type

Hotel\_Select - Microsoft Internet Explorer

Address: http://localhost/blueair/Hotel\_Select.aspx?hid=5




User ID:   
 Password:    
☐ Remember me in this computer  
[Register Here!](#) | [Forgot Password](#)

Text Size : [INCREASE\(+\)](#) | [DECREASE\(-\)](#)

First Page > Hotel Booking > Hotel List > [Select Room Type](#)

**Select Room Type**

STEP 3 : Select preferred room type



**Hotel Reservation Details**  
 Hotel Name: A Famosa, Bangkok.  
 Check-In Date: 11/07/2008  
 Check-Out Date: 14/07/2008  
 No. of Room(s): 1  
 No. of Adults/Children per room: 1 / 0

\* On Promo

Please choose a room type.

Room Type	Total(RM)	Remark
Standard Room	RM 80.00	<input type="button" value="Select"/>
Deluxe Room	RM 80.00	<input type="button" value="Select"/>

Hotel\_Select - Microsoft Internet Explorer

Address: http://localhost/blueair/Hotel\_Select.aspx?hid=5

Please choose a room type:

Room Type	Total(RM)	Remark
Standard Room	RM 80.00	<input type="button" value="Select"/>
Deluxe Room	RM 80.00	<input type="button" value="Select"/>
Superior Room	RM 230.00	<input type="button" value="Select"/>

[Hotel Booking](#)

**Terms and Conditions**

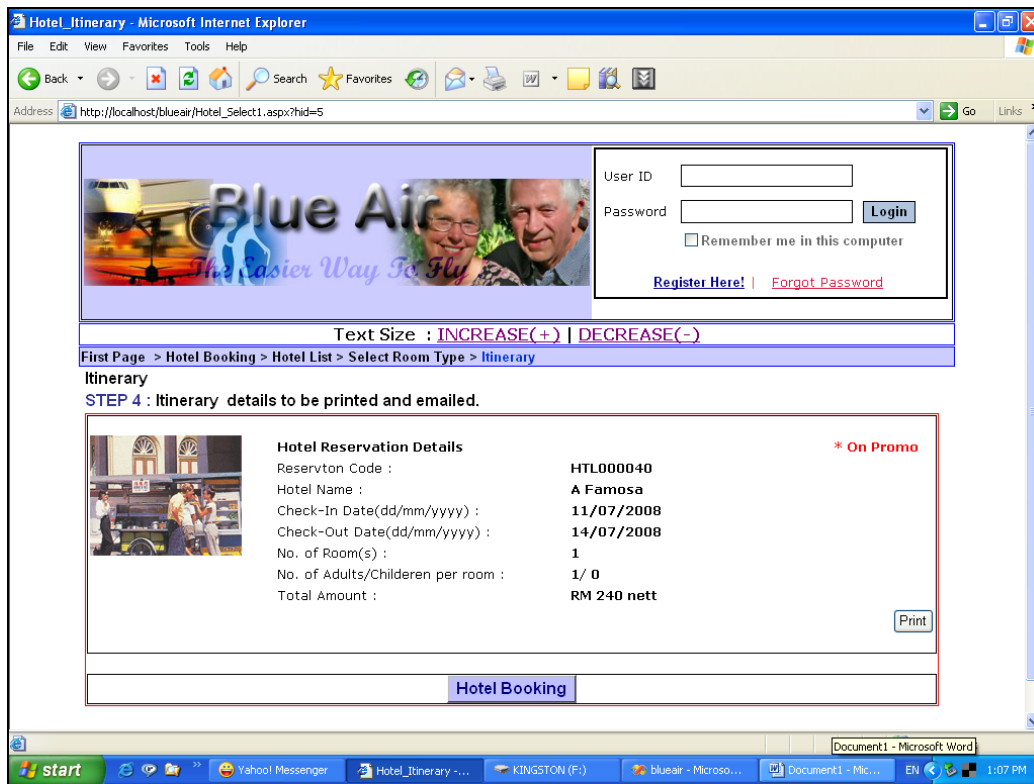
**A. Hotel Policies**

- Room rates are nett and for 2 adults per room night.
- Extra bed and crib may be available subject to individual hotel policy and should be requested at the time of booking; fees may apply.
- Incidental charges such as extra bed, mini bar, telephone calls, etc--must be paid to the hotel upon check-out.
- A VALID PHOTO ID or PASSPORT and CREDIT CARD must be presented upon check-in.
- Name on the ID/Passport should match the guest name under which the room is booked.
- Credit card authorization is required to guarantee payment for incidental charges upon check-in.
- Rates do not include transportation to/from the airport, ferry connection, etc. Please click on the hotel information for more details.
- Room rate is inclusive of buffet breakfast up to a maximum of 2 guests
- Check-in time is after 2.00pm and checkout time is at 12.00noon

**B. Payment Rules & Regulations**

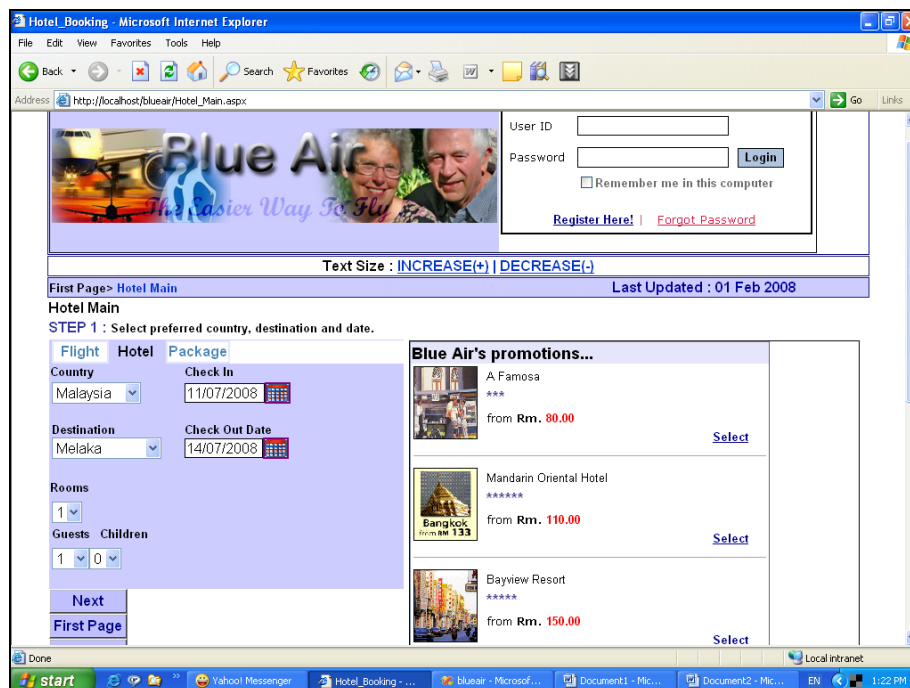
- ALL PURCHASES made on this site ARE FINAL AND CANNOT BE CHANGED, CANCELLED, REFUNDED, EXCHANGED OR TRANSFERRED.
- Change fees are not an option.
- Credit cannot be given for any unused hotel reservations. Your credit card is charged for the full amount at the time of purchase, regardless of whether or not you check-in to the hotel.
- Rates and room availability are not guaranteed until full payment is received.
- In order to take a purchase on our site, you must read and accept AirAsia's Booking Terms and Conditions.
- Any amendments or changes made directly with the hotel are INVALID.
- Extra night charges after your arrival will be at the rate advertised in the hotel.

Step 4-Itinerary

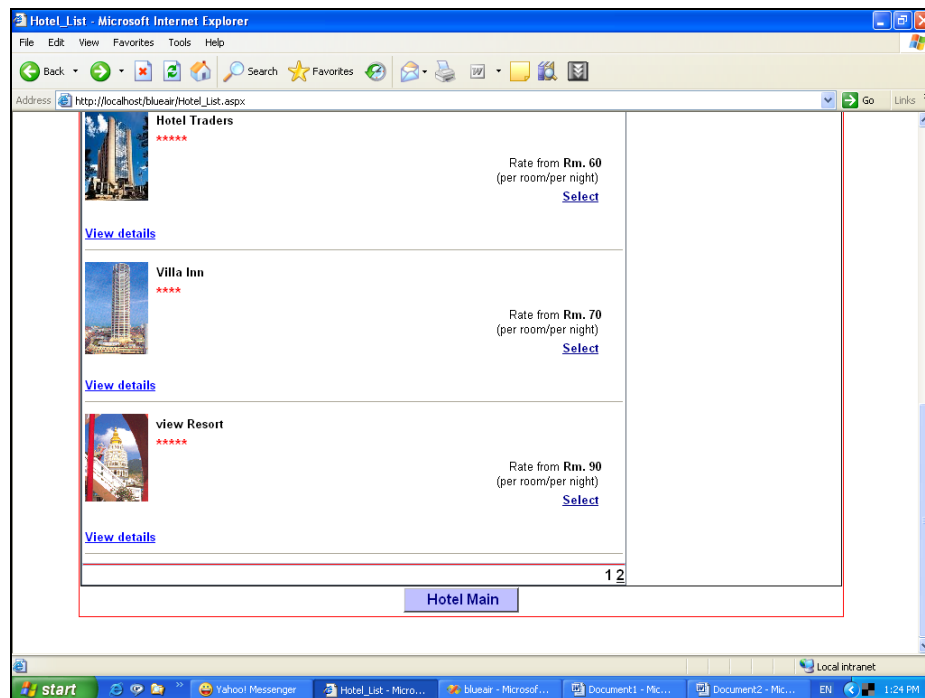
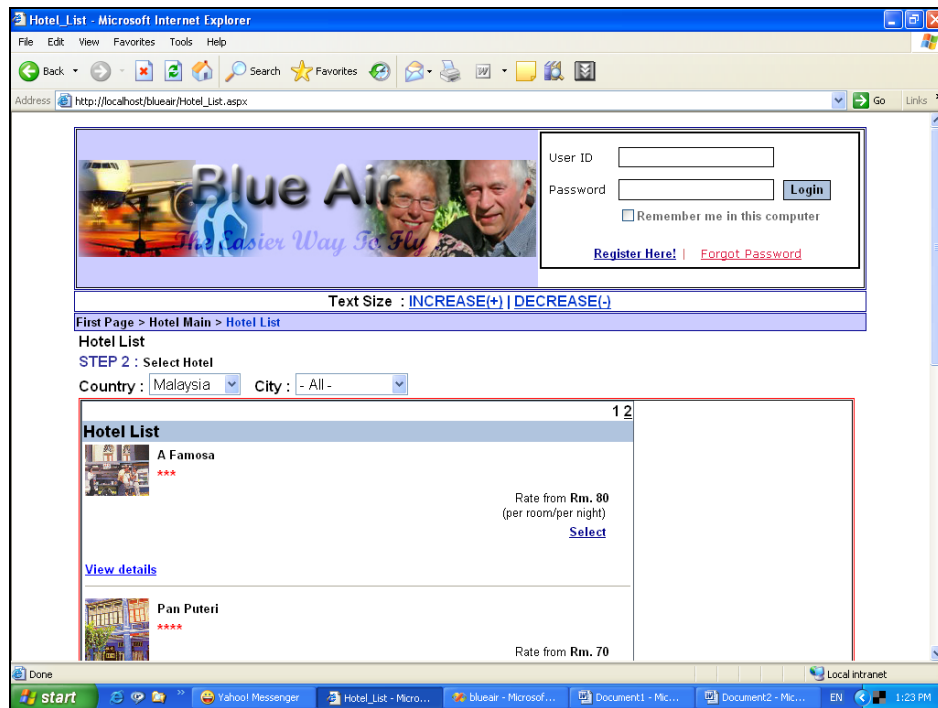


#### 4. Hotel booking screen shot of 2<sup>nd</sup> Software Prototype

##### Step 1-Hotel Main



## Step 2- Hotel List



## Step 3-Select Room Type

Hotel\_Select - Microsoft Internet Explorer


Address: http://localhost/blueair/Hotel\_Select.aspx?hid=4

Text Size : INCREASE(+) | DECREASE(-)

First Page > Hotel Main > Hotel List > Select Room Type

Select Room Type

STEP 3 : Select preferred room type



**Hotel Reservation Details**

Hotel Name: Villa Inn, Bangkok. \* Best Pick

Check-In Date:

Check-Out Date:

No. of Room(s): 1

No. of Adults/Children per room: 1 / 0

Please choose a room type.

Room Type	Total(RM)	Remark
Standard Room	RM 90.00	Select
Deluxe Room	RM 250.00	Select
Superior Room	RM 300.00	Select

Hotel\_Select - Microsoft Internet Explorer

Address: http://localhost/blueair/Hotel\_Select.aspx?hid=4

Room Type	Total(RM)	Remark
Standard Room	RM 90.00	Select
Deluxe Room	RM 250.00	Select
Superior Room	RM 300.00	Select

[Hotel Main](#)

**Terms and Conditions**

**A. Hotel Policies**

- Room rates are nett and for 2 adults per room night.
- Extra bed and crib may be available subject to individual hotel policy and should be requested at the time of booking; fees may apply.
- Incidental charges such as extra bed, mini bar, telephone calls, etc--must be paid to the hotel upon check-out.
- A VALID PHOTO ID or PASSPORT and CREDIT CARD must be presented upon check-in.
- Name on the ID/Passport should match the guest name under which the room is booked.
- Credit card authorization is required to guarantee payment for incidental charges upon check-in.
- Rates do not include transportation to/from the airport, ferry connection, etc. Please click on the hotel information for more details.
- Room rate is inclusive of buffet breakfast up to a maximum of 2 guests
- Check-in time is after 2.00pm and checkout time is at 12.00noon

**B. Payment Rules & Regulations**

- ALL PURCHASES made on this site ARE FINAL AND CANNOT BE CHANGED, CANCELLED, REFUNDED, EXCHANGED OR TRANSFERRED.
- Change fees are not an option.
- Credit cannot be given for any unused hotel reservations. Your credit card is charged for the full amount at the time of purchase, regardless of whether or not you check-in to the hotel.
- Rates and room availability are not guaranteed until full payment is received.
- In order to take a purchase on our site, you must read and accept AirAsia's Booking Terms and Conditions.
- Any amendments or changes made directly with the hotel are INVALID.
- Extra night charges after your arrival will be at the rate advertised in the hotel.

## Step 4- Reservation Details

Hotel\_Itinerary - Microsoft Internet Explorer

Address: http://localhost/blueair/Hotel\_Select1.aspx?hid=4


**Blue Air**  
*The Easier Way To Fly*

User ID:   
Password:  **Login**  
☐ Remember me in this computer  
[Register Here!](#) | [Forgot Password](#)

Text Size : [INCREASE\(+\)](#) | [DECREASE\(-\)](#)

First Page > Hotel Main > Hotel List > Select Room Type > Reservation Details

**Reservation Details**  
STEP 4 : Reservation details to be printed and emailed.



**Hotel Reservation Details**

Reservton Code :	HTL000043	<b>* Best Pick</b>
Hotel Name :	Villa Inn	
Check-In Date(dd/mm/yyyy) :	11/07/2008	
Check-Out Date(dd/mm/yyyy) :	14/07/2008	
No. of Room(s) :	1	
No. of Adults/Children per room :	1/ 0	
Total Amount :	RM 270 nett	

**Print**

[Hotel Main](#)

## 5. Packages booking screen shot of 1<sup>st</sup> Software Prototype

### Step 1

Package\_Main - Microsoft Internet Explorer

Address: http://localhost/blueair/Packages\_Main.aspx

**Blue Air**  
*The Easier Way To Fly*

User ID:   
Password:  **Login**  
☐ Remember me in this computer  
[Register Here!](#) | [Forgot Password](#)

Text Size : [INCREASE\(+\)](#) | [DECREASE\(-\)](#)

First Page > Packages Booking

**Packages Booking**  
STEP 1 : Choose destination of package

Flight | Hotel | **Package**


Origin:

Destination:

**Show Packages**

[First Page](#)  
[Site Index](#)

**Holiday Packages**

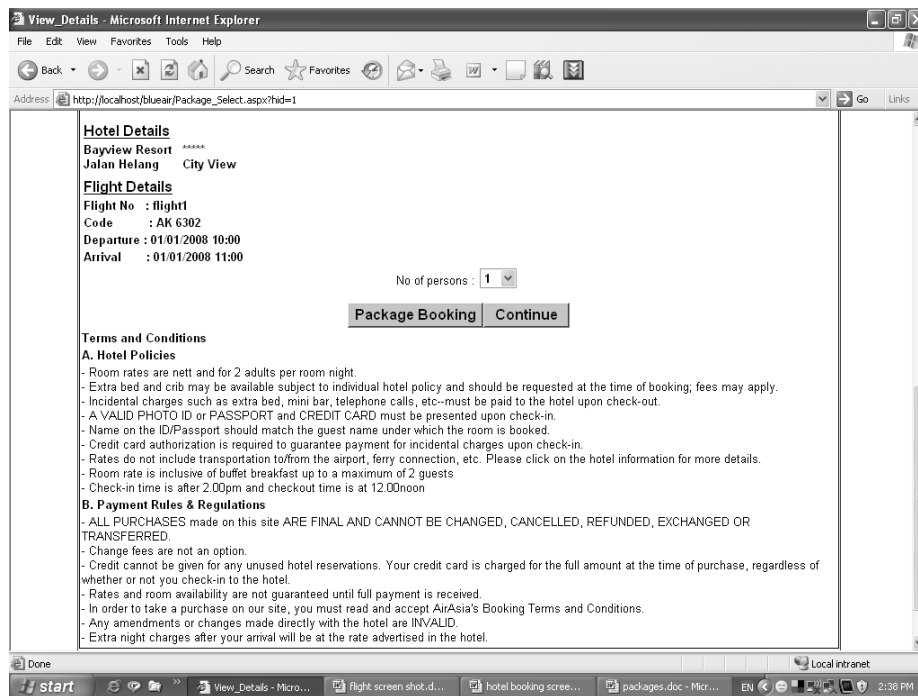
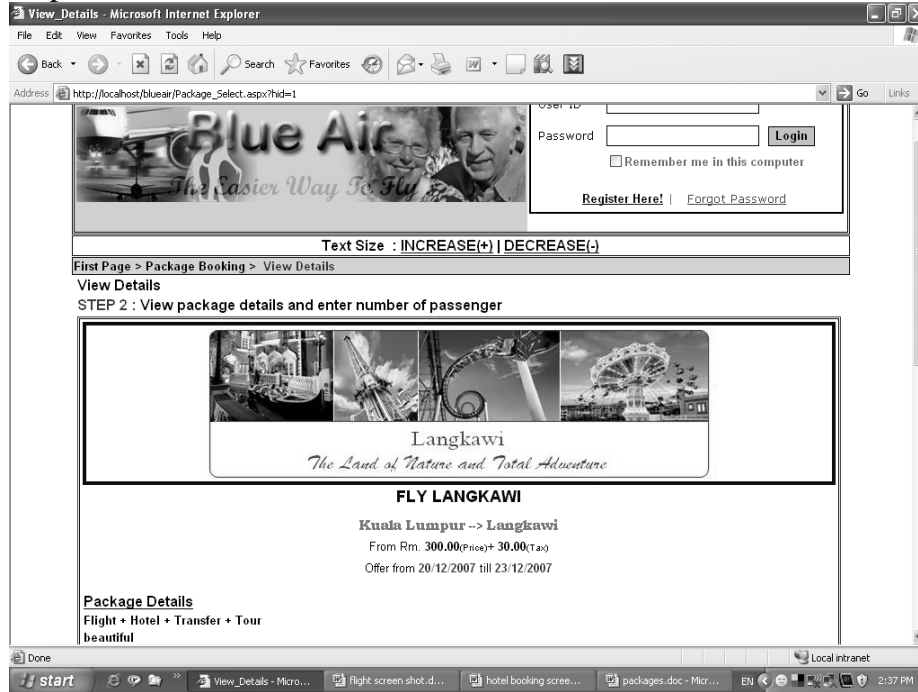


**Langkawi**  
*The Land of Nature and Total Adventure*

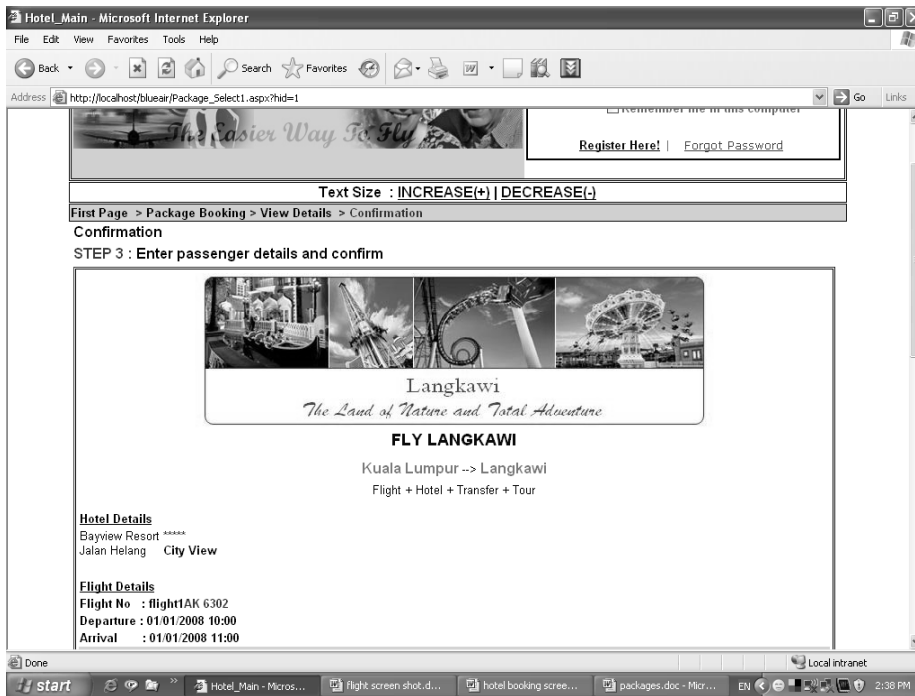
**FLY LANGKAWI**  
from Kuala Lumpur ----> Langkawi  
from RM. 300.00 per person

**Select**

## Step2



## Step 3



Hotel\_Main - Microsoft Internet Explorer

Address: http://localhost/blueair/Package\_Select1.aspx?hid=1

Jalan Helang City View

**Flight Details**  
Flight No : flight1AK 6302  
Departure : 01/01/2008 10:00  
Arrival : 01/01/2008 11:00  
(Price + Tax) X No of Persons ( 300.00+ 30.00)X 1= Total amount : Rm. 330/-

**Guest Information**

Name

I.C / Passport No

Address

Country

Phone (Home)

Phone (Mobile)

E-Mail Address

Other Guest Names

**Guest Request**  
Special Request

**Payment Information**  
Total Amount **RM 330.00**



Hotel\_Main - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites

Address http://localhost/blueair/Package\_Select1.aspx?hid=1

Phone (Mobile)

E-Mail Address

Other Guest Names

**Guest Request**

Special Request

**Payment Information**

Total Amount RM 330 nett

Credit Card Holder Name

Credit Card Number

Credit Card Type VISA

Expiry Date 2007 Jan

Confirm & Pay

Package Booking

Done Local intranet

start Hotel\_Main - Micros... flight screen shot.d... hotel booking scree... packages.doc - Micr... EN 2:39 PM

## Step 4

Package\_Confirm - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites

Address http://localhost/blueair/Package\_Confirm.aspx?hid=1

☐ Remember me in this computer

[Register Here!](#) | [Forgot Password](#)

Text Size : INCREASE(+) | DECREASE(-)

First Page > Package Booking > View Details > Confirmation > Itinerary

**Itinerary**

STEP 4 : Itinerary Details

Registration code : PKG000027

FLY LANGKAWI

Kuala Lumpur --> Langkawi

Flight + Hotel + Transfer + Tour

**Hotel Details**

Bayview Resort \*\*\*\*\*

Jalan Helang City View

**Flight Details**

Flight No : flight1AK 6302

Departure : 01/01/2008 10:00

Arrival : 01/01/2008 11:00

((Price + Tax) X No of Persons) ( 300.00+ 30.00)X 1= Total amount : Rm. 330/-

Print

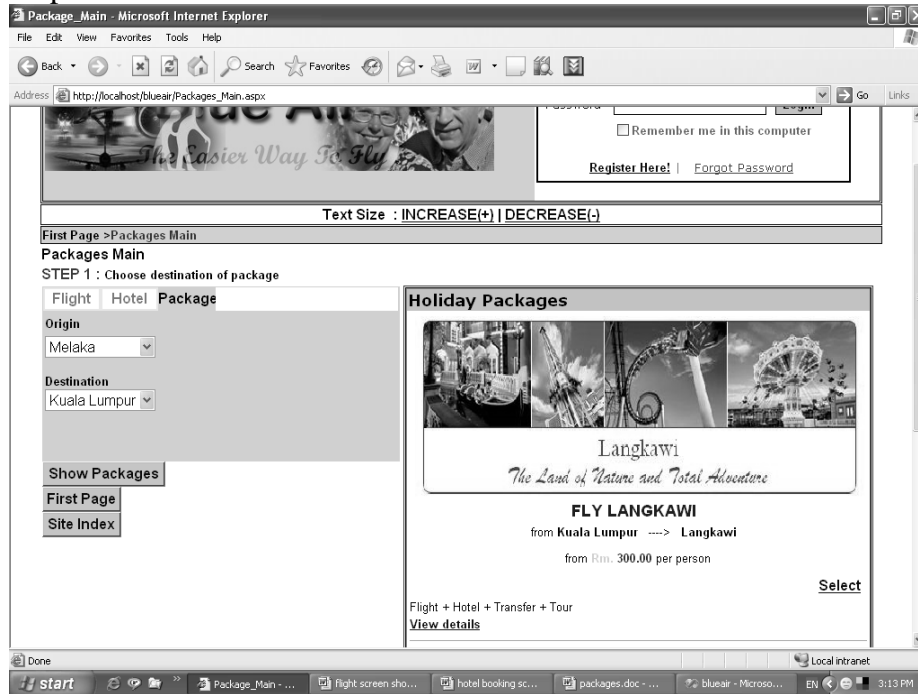
Package Booking

Done Local intranet

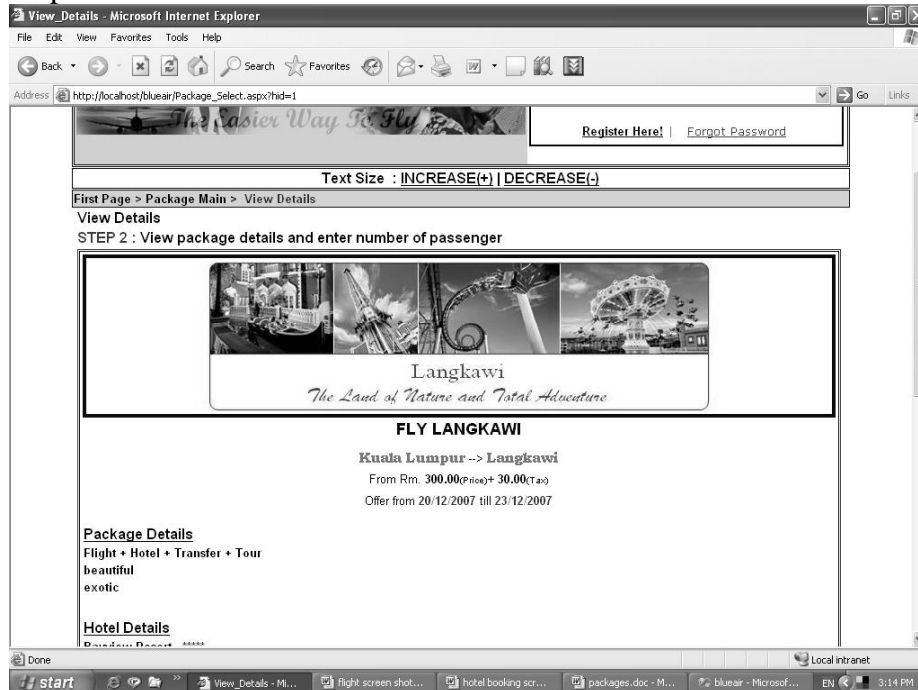
start Package\_Confirm - ... flight screen shot.d... hotel booking scree... packages.doc - Micr... EN 2:41 PM

## 6. Packages booking screen shot of 2<sup>nd</sup> Software Prototype

### Step 1



### Step 2



### Step 3

Hotel\_Main - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Print Mail


Address http://localhost/blueair/Package\_Select1.aspx?hid=1

Text Size : INCREASE(+) | DECREASE(-)

First Page > Package Main > View Details > Confirmation

**Confirmation**

STEP 3 : Enter passenger details and confirm



Langkawi  
*The Land of Nature and Total Adventure*

**FLY LANGKAWI**  
Kuala Lumpur -> Langkawi  
Flight + Hotel + Transfer + Tour

**Hotel Details**  
Bayview Resort \*\*\*\*\*  
Jalan Helang City View

**Flight Details**  
Flight No : flight1AK 6302  
Departure : 01/01/2008 10:00  
Arrival : 01/01/2008 11:00

((Price + Tax) X No of Persons) ( 300.00+30.00)X 3= Total amount : Rm. 990/-

**Guest Information**

Done Local intranet

start Hotel\_Main - Micr... flight screen shot... hotel booking scr... packages.doc - M... blueair - Microsof... EN 3:14 PM

Hotel\_Main - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Print Mail

Address http://localhost/blueair/Package\_Select1.aspx?hid=1

Country

Country **Malaysia**

Phone (Home)

Phone (Mobile)

E-Mail Address

Other Guest Names

**Guest Request**

Special Request

**Payment Information**

Total Amount **RM 990 nett**

Credit Card Holder Name

Credit Card Number

Credit Card Type **VISA**

Expiry Date **2007 Jan**

**Confirm & Pay**

**Package Main**

Local intranet

start Hotel\_Main - Micr... flight screen shot... hotel booking scr... packages.doc - M... blueair - Microsof... EN 3:15 PM

### Step 4

