Appendix A: Screen Shots

1. The High Fidelity Prototype 1 Screen Shots - Flight Booking Module

Main Page

Step 1. Flight Booking Page
Step 2. Flight List Page

Step 3: Flight Confirmation Page
Step 4: Flight Reservation Details

Flight Reservation Information
- Reservation Code: FL000007
- Journey: One Way
- No. of Guest(s): 1
- No. of infant(s): 0
- Total Amount: RM 160.00 nett

DEPART
- 04:00 MYR
- AK: E382
- Depart Time: 10:00 AM
- From: Melaka
- Arrival Time: 11:00 AM
- To: Kuala Lumpur

Flight Booking
1. Hotel Booking-Paper Prototype

a. Hotel First Page

b. Hotel List
c. Select Room Type and Confirm

2. Package Booking-Paper Prototype
a. Package - First Page

b. Packages to Select

c. View Package Detail
d. Confirm the Package

e. Package Itinerary
3. Hotel booking screen shot of 1st Software Prototype

Step 1-Hotel Booking
Step 2 - Hotel List

Step 3 - Select Room Type
Step 4 - Itinerary
4. Hotel booking screen shot of 2nd Software Prototype

Step 1-Hotel Main
Step 2 - Hotel List

Step 3 - Select Room Type
Select Room Type

**STEP 3:** Select preferred room type

<table>
<thead>
<tr>
<th>Room Type</th>
<th>Total/night</th>
<th>Remark</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard Room</td>
<td>RM 90.00</td>
<td>Select</td>
</tr>
<tr>
<td>Deluxe Room</td>
<td>RM 250.00</td>
<td>Select</td>
</tr>
<tr>
<td>Superior Room</td>
<td>RM 300.00</td>
<td></td>
</tr>
</tbody>
</table>

Terms and Conditions

A. Hotel Policies
- Room sizes are not and for 2 adults per room night.
- Extra bed and crib may be available subject to individual hotel policy and should be requested at the time of booking. Fees may apply.
- Incidental charges such as extra tax, mini bar, telephone calls, etc., must be paid to the hotel upon check-out.
- A VALID PHOTO ID or PASSPORT and CREDIT CARD must be presented upon check-in.
- Name on the file should match the guest name order in which the room is booked.
- Credit card authorization is required to guarantee payment for incidental charges upon check-in.
- Rates do not include transportation before the arrival, late connection, etc. Please check on the hotel information for more details.
- Room rate is inclusive of daily breakfast up to a maximum of 2 guests.
- Check-in time is after 2:00 pm and check-out time is at 12:00 pm.

B. Payment Rules & Regulations
- ALL PURCHASES made on this site ARE FINAL AND CANNOT BE CHANGED, CANCELLED, REFUNDED, EXCHANGED OR TRANSFERRED.
- Changes fees are not an option.
- Credit cannot be given for any unused hotel reservations. Your credit card is charged for the full amount at the time of purchase, regardless of whether or not you check-in to the hotel.
- Rates and room availability are not guaranteed until full payment is received.
- In order to make a purchase on our site, you must read and accept Airtours’ Booking Terms and Conditions.
- Any amendments or changes made directly with the hotel are NULL.
- Extra night charges after your arrival will be at the rate advertised in the hotel.
Step 4 - Reservation Details

5. Packages booking screen shot of 1st Software Prototype
A
Step 4

Package Booking

Itinerary

STEP 4: Itinerary Details

Registration code: PKG8009927

FLY LANGKAWI

Kuala Lumpur → Langkawi

Flight + Hotel + Transfer + Tour

Hotel Details
Daybreak Resort City View

Flight Details
Flight No.: CGI8123U
Deparure: 01/01/2009 09:00
Arrival: 01/01/2009 11:00

Price: RM 330

Package Booking
6. Packages booking screen shot of 2nd Software Prototype

Step 1

Step 2
Step 3

Confirmation

**STEP 3:** Enter passenger details and confirm

**FLY LANGKAWI**
Kuala Lumpur → Langkawi
Flight + Hotel + Transfer + Tour

**Hotel Details**
Oceana Plaza
Jalan Melaka City View

**Flight Details**
Flight No.: Flight 005307
Departure: 01/01/2000 09:00
Arrival: 01/01/2000 11:00

Guest Information

Payment Information
Total Amount: RM 599.00
Credit Card Holder Name:
Credit Card Number:
Credit Card Type: USA
Expiry Date: 05/05/200

Confirm & Pay

Step 4
Reservation Details

STEP 4: Reservation Details to be Printed and Emailed.

Registration code: PKG080931
FLY LANGKAWI
Kuala Lumpur --> Langkawi
Flight + Hotel + Transfer + Tour

Hotel Details
Room Type: Standard
Facilities: King Size Bed

Flight Details
Flight No.: 6N1178 6:30AM
Departure: 06/01/2006 09:00
Arrival: 06/01/2006 11:00

[Price = Total Price; 300.00+30.00 = Total amount; Res. 95%]