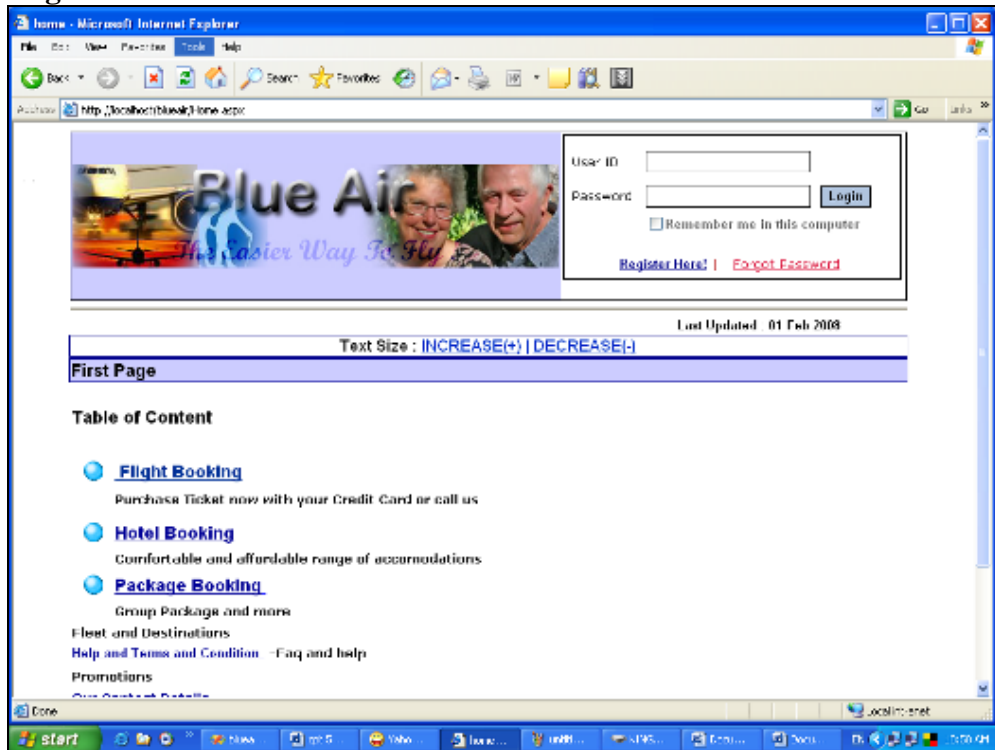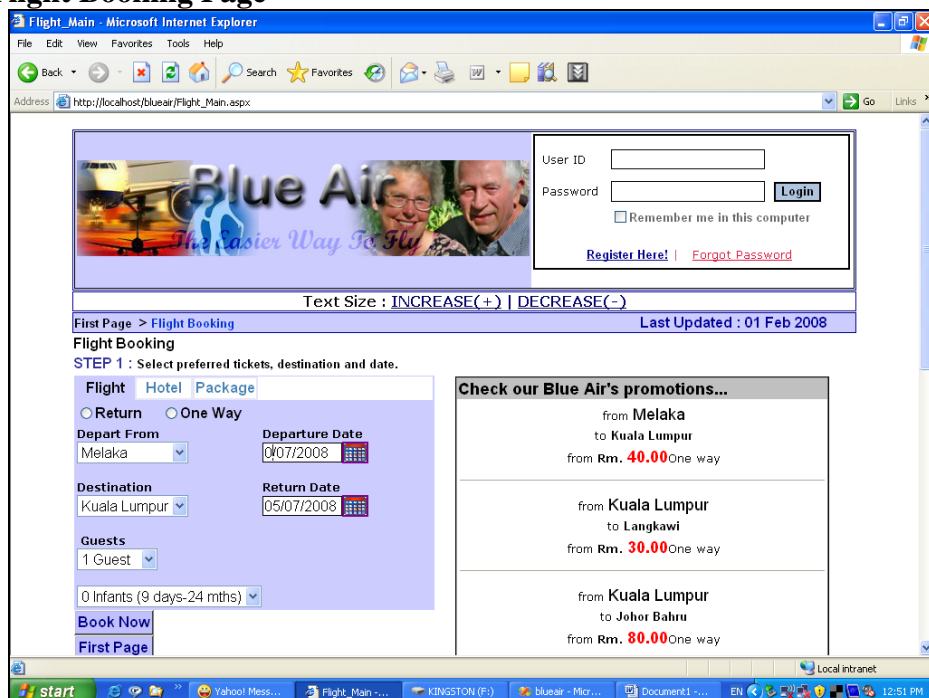## Appendix A: Screen Shots

1. The High Fidelity Prototype 1 Screen Shots- Flight Booking Module

Main Page

Step 1.Flight Booking Page

Step 2. Flight List Page

Step 3: Flight Confirmation Page

Step 4: Flight Reservation Details

1. Hotel Booking-Paper Prototype

a. Hotel First Page
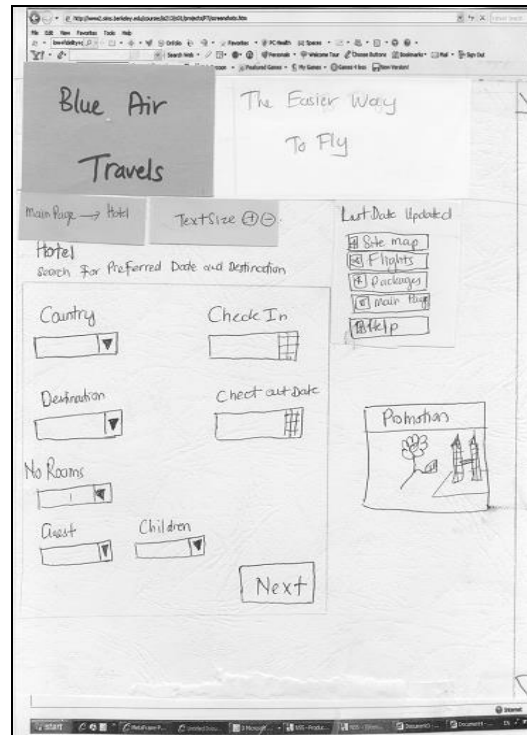
b. Hotel List
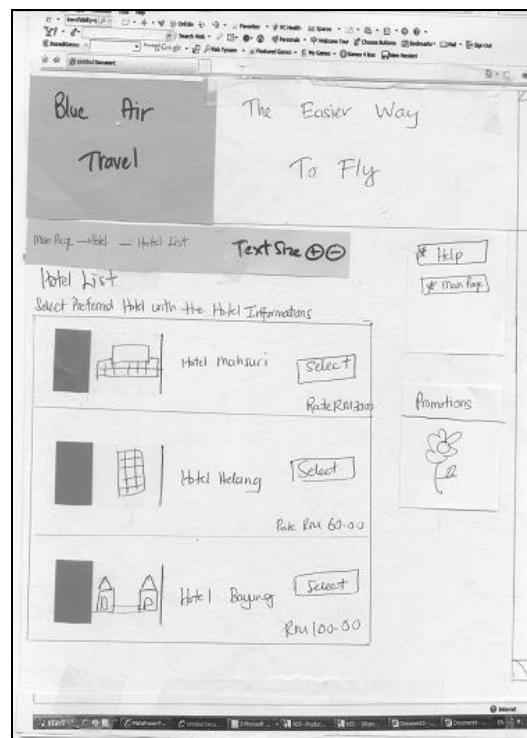
c. Select Room Type and Confirm

d. Itinerary

2. Package Booking-Paper Prototype

a. Package- First Page
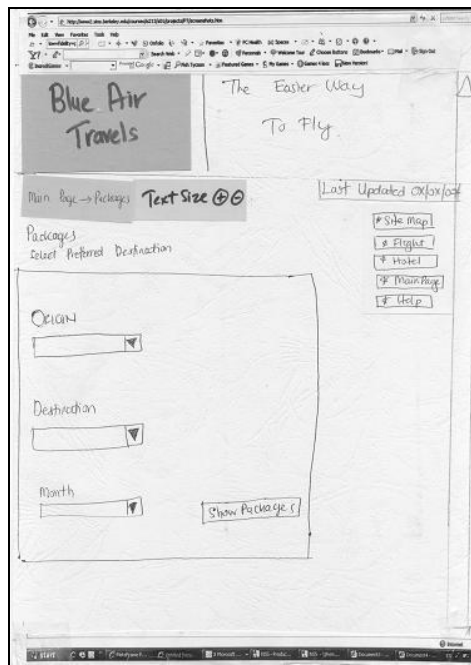
b. Packages to Select
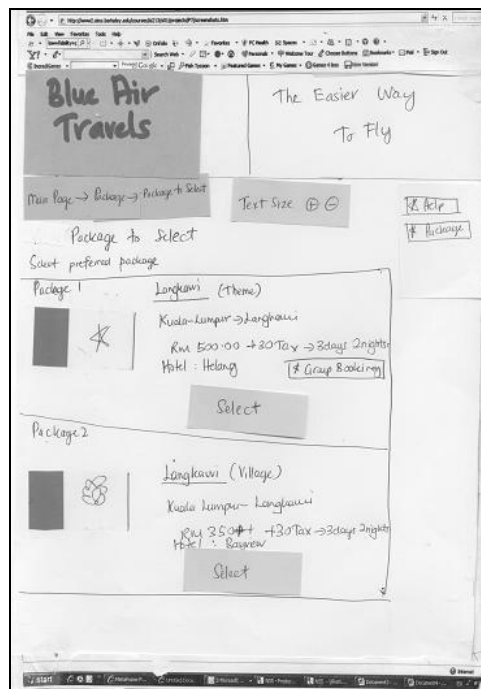
c. View Package Detail
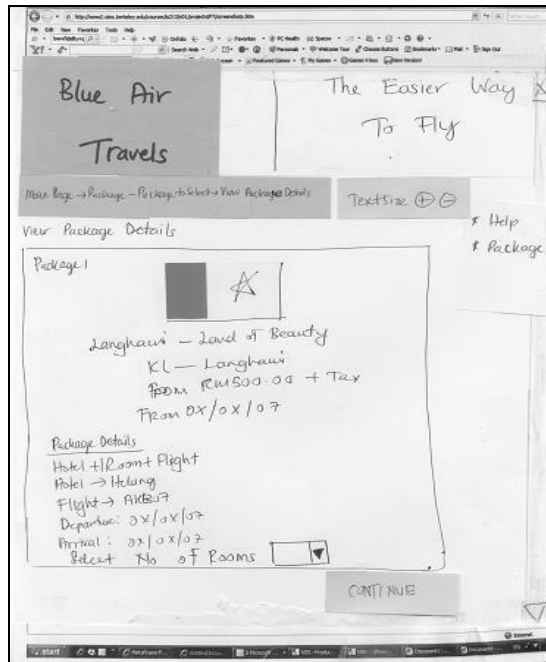
d. Confirm the Package
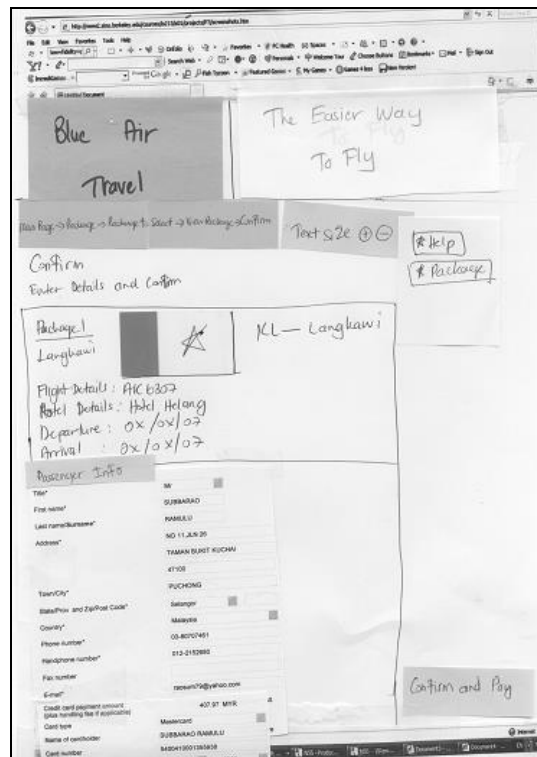
e. Package Itinerary
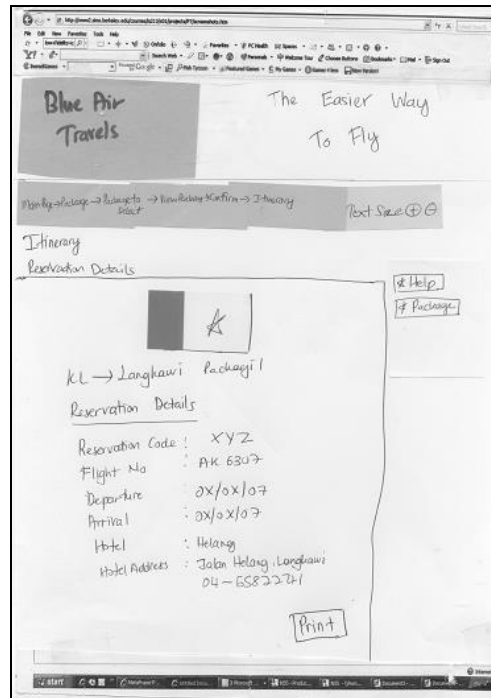
3.Hotel booking screen shot of 1ˢᵗ Software Prototype

Step 1-Hotel Booking
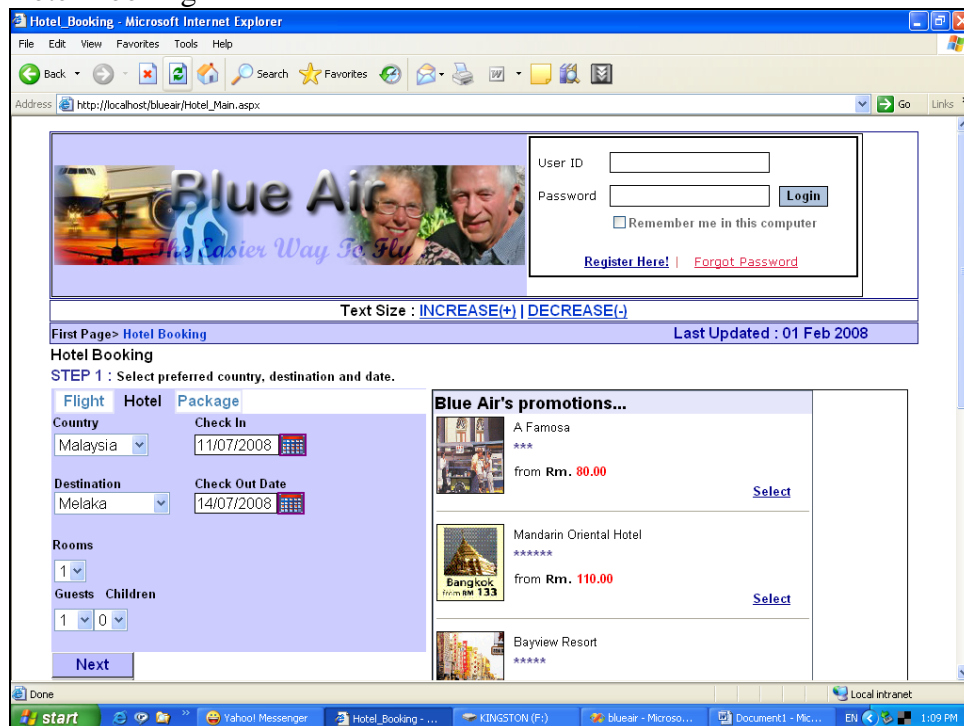
Step 2-Hotel List

Step 3-Select Room Type

Hotel_Select - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back | Search | Favorites

Address http://localhost/blueair/Hotel_Select.aspx?hid=5

Blue Air
The Easier Way To Fly

User ID [ ]
Password [ ] Login
☐ Remember me in this computer
Register Here! | Forgot Password

Text Size : INCREASE(+) | DECREASE(-)

First Page > Hotel Booking > Hotel List > Select Room Type

Select Room Type
STEP 3 : Select preferred room type

Hotel Reservation Details   * On Promo
Hotel Name   A Famosa, Bangkok.
Check-In Date   11/07/2008
Check-Out Date   14/07/2008
No. of Room(s)   1
No. of Adults/Childeren per room   1 / 0

Please choose a room type.

Room Type	Total(RM)	Remark
Standard Room	RM 80.00	Select
Deluxe Room	RM 80.00	Select

Done   Local intranet

Hotel_Select - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back | Search | Favorites

Address http://localhost/blueair/Hotel_Select.aspx?hid=5

Room Type	Total(RM)	Remark
Standard Room	RM 80.00	Select
Deluxe Room	RM 80.00	Select
Superior Room	RM 230.00	Select

Hotel Booking

Terms and Conditions
A. Hotel Policies
- Room rates are nett and for 2 adults per room night.
- Extra bed and crib may be available subject to individual hotel policy and should be requested at the time of booking; fees may apply.
- Incidental charges such as extra bed, mini bar, telephone calls, etc--must be paid to the hotel upon check-out.
- A VALID PHOTO ID or PASSPORT and CREDIT CARD must be presented upon check-in.
- Name on the ID/Passport should match the guest name under which the room is booked.
- Credit card authorization is required to guarantee payment for incidental charges upon check-in.
- Rates do not include transportation to/from the airport, ferry connection, etc. Please click on the hotel information for more details.
- Room rate is inclusive of buffet breakfast up to a maximum of 2 guests
- Check-in time is after 2.00pm and checkout time is at 12.00noon
B. Payment Rules & Regulations
- ALL PURCHASES made on this site ARE FINAL AND CANNOT BE CHANGED, CANCELLED, REFUNDED, EXCHANGED OR TRANSFERRED.
- Change fees are not an option.
- Credit cannot be given for any unused hotel reservations. Your credit card is charged for the full amount at the time of purchase, regardless of whether or not you check-in to the hotel.
- Rates and room availability are not guaranteed until full payment is received.
- In order to take a purchase on our site, you must read and accept AirAsia's Booking Terms and Conditions.
- Any amendments or changes made directly with the hotel are INVALID.
- Extra night charges after your arrival will be at the rate advertised in the hotel.

Done   Local intranet

Step 4-Itinerary

A

4. Hotel booking screen shot of 2nd Software Prototype

Step 1-Hotel Main

Step 2- Hotel List
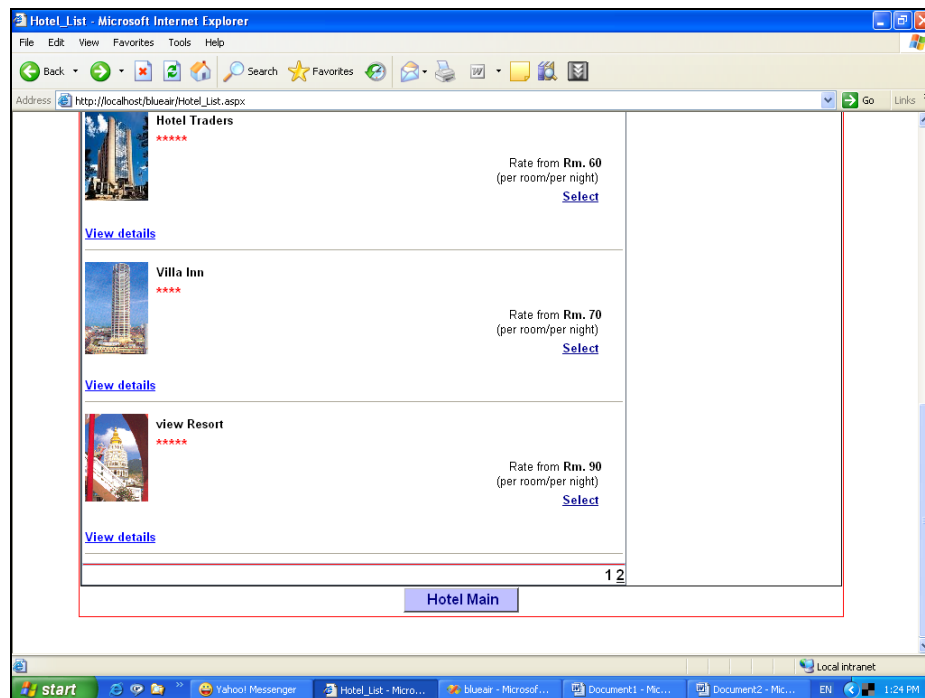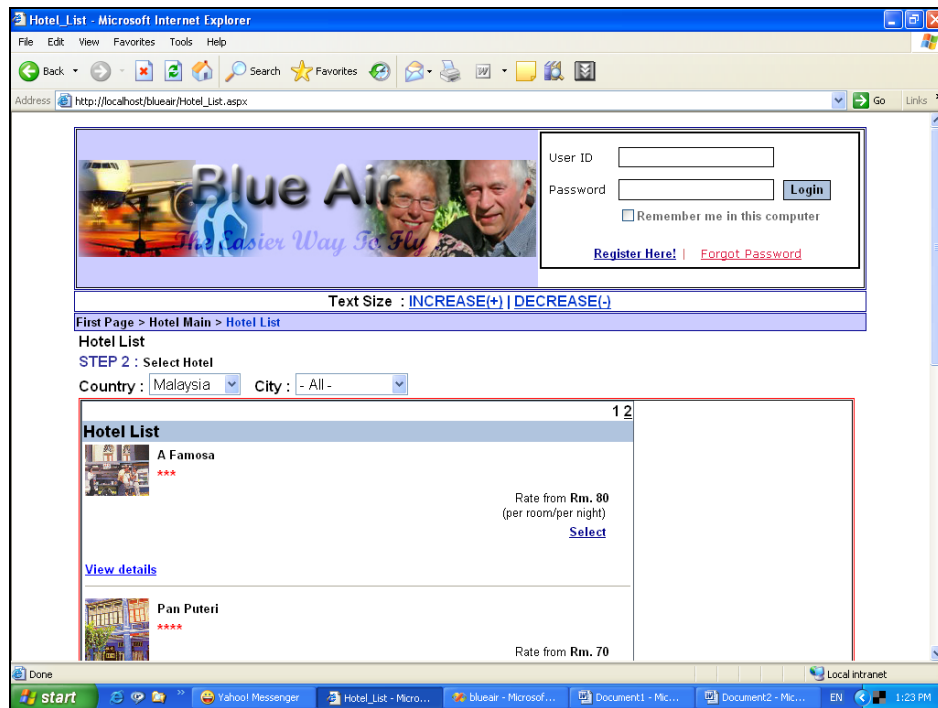
Step 3-Select Room Type

Hotel_Select - Microsoft Internet Explorer

File   Edit   View   Favorites   Tools   Help

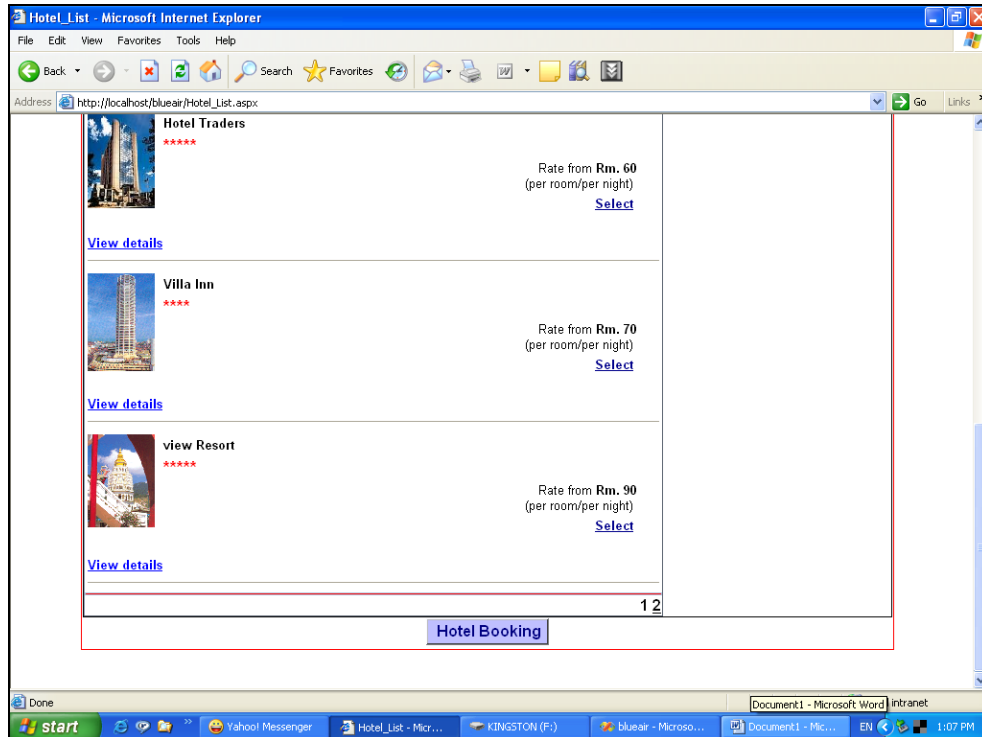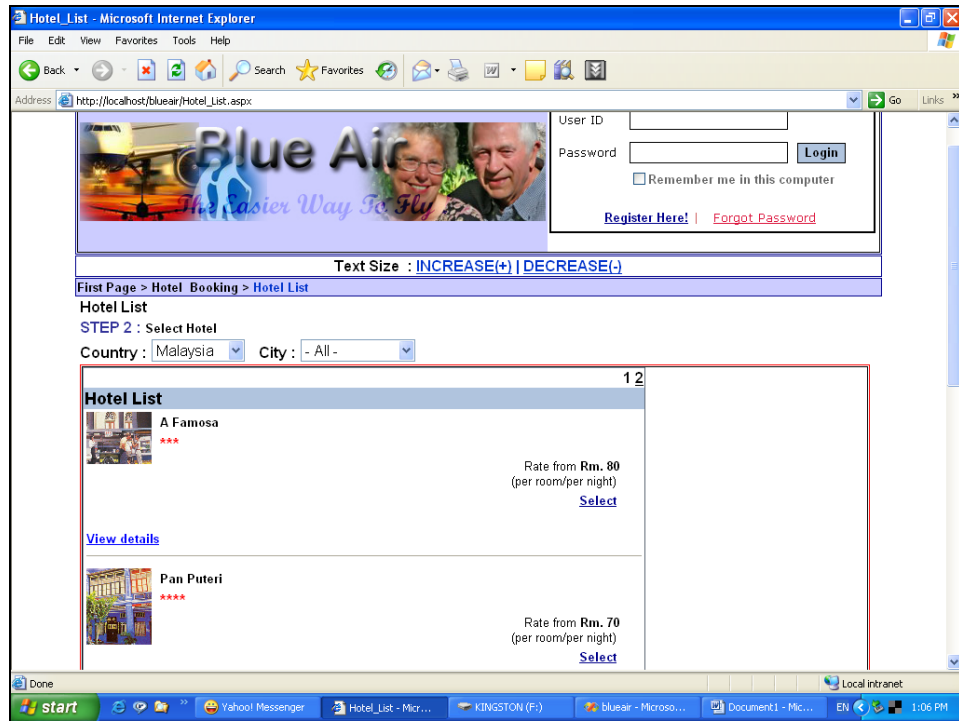Back | Search   Favorites

Address http://localhost/blueair/Hotel_Select.aspx?hid=4   Go   Links

Password [   ] Login

☐ Remember me in this computer

Register Here! | **Forgot Password**

Text Size : INCREASE(+) | DECREASE(-)

First Page > Hotel Main > Hotel List > Select Room Type

Select Room Type

STEP 3 : Select preferred room type

Hotel Reservation Details   * Best Pick

Hotel Name   **Villa Inn**, Bangkok.

Check-In Date   [   ]

Check-Out Date   [   ]

No. of Room(s)   1 ▼

No. of Adults/Childeren per room 1 ▼ / 0 ▼

Please choose a room type.

Room Type	Total(RM)	Remark
Standard Room	RM 90.00	Select
Deluxe Room	RM 250.00	Select
Superior Room	RM 300.00	Select

Done   Local intranet

start   Yahoo! Messenger   Hotel_Select - Mi...   blueair - Microsof...   Document1 - Mic...   Document2 - Mic...   EN   1:24 PM

Hotel_Select - Microsoft Internet Explorer

File   Edit   View   Favorites   Tools   Help

Back | Search   Favorites

Address http://localhost/blueair/Hotel_Select.aspx?hid=4   Go   Links

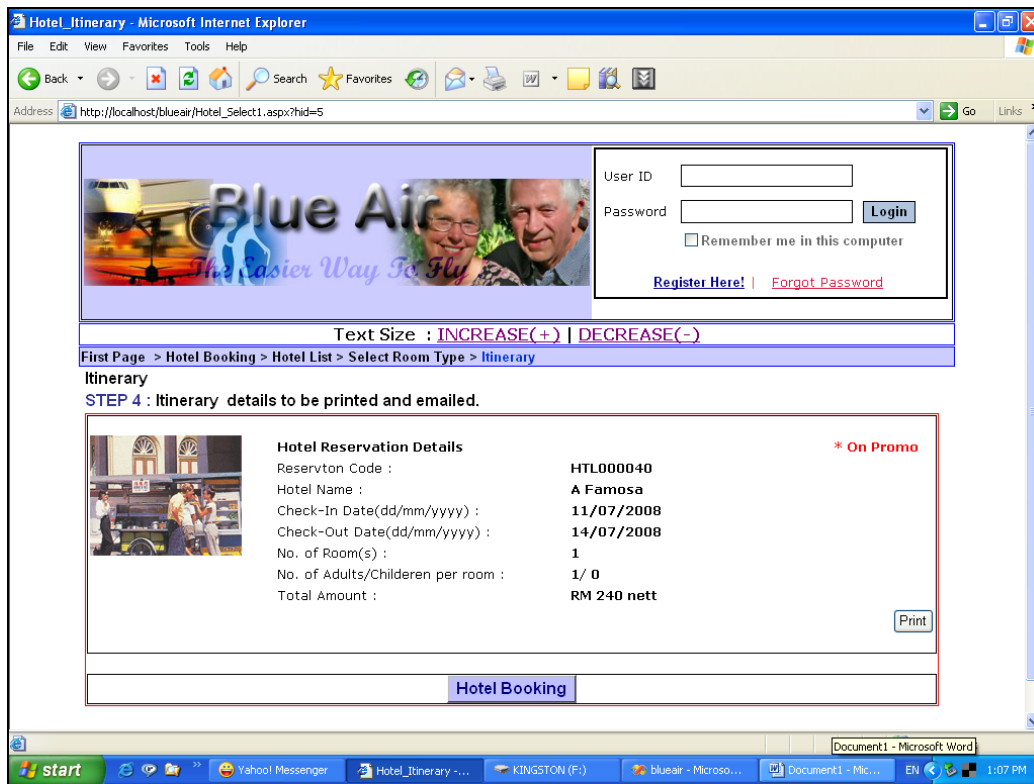| Room Type	Total(RM)	Remark
Standard Room	RM 90.00	Select
Deluxe Room	RM 250.00	Select
Superior Room	RM 300.00	Select

Hotel Main

Terms and Conditions

A. Hotel Policies

- Room rates are nett and for 2 adults per room night.
- Extra bed and crib may be available subject to individual hotel policy and should be requested at the time of booking; fees may apply.
- Incidental charges such as extra bed, mini bar, telephone calls, etc--must be paid to the hotel upon check-out.
- A VALID PHOTO ID or PASSPORT and CREDIT CARD must be presented upon check-in.
- Name on the ID/Passport should match the guest name under which the room is booked.
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- Room rate is inclusive of buffet breakfast up to a maximum of 2 guests
- Check-in time is after 2.00pm and checkout time is at 12.00noon
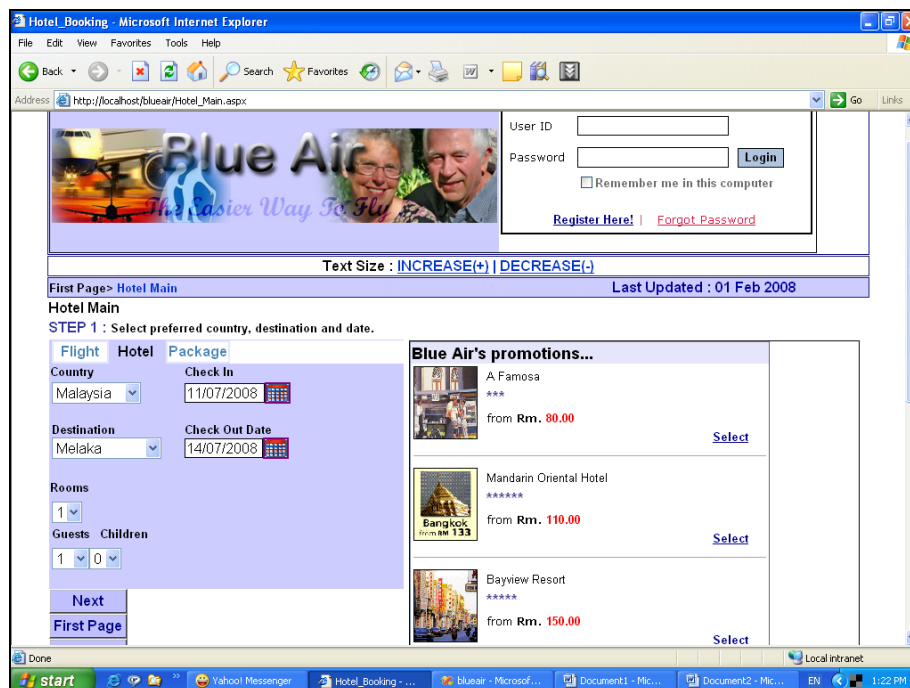
B. Payment Rules & Regulations

- ALL PURCHASES made on this site ARE FINAL AND CANNOT BE CHANGED, CANCELLED, REFUNDED, EXCHANGED OR TRANSFERRED.
- Change fees are not an option.
- Credit cannot be given for any unused hotel reservations. Your credit card is charged for the full amount at the time of purchase, regardless of whether or not you check-in to the hotel.
- Rates and room availability are not guaranteed until full payment is received.
- In order to take a purchase on our site, you must read and accept AirAsia's Booking Terms and Conditions.
- Any amendments or changes made directly with the hotel are INVALID.
- Extra night charges after your arrival will be at the rate advertised in the hotel.

Done   Local intranet

start   Yahoo! Messenger   Hotel_Select - Mi...   blueair - Microsof...   Document1 - Mic...   Document2 - Mic...   EN   1:24 PM

Step 4- Reservation Details

5. Packages booking screen shot of 1st Software Prototype

Step 1

Step2

File   Edit   View   Favorites   Tools   Help

Back | Search   Favorites

Address   http://localhost/blueair/Package_Select.aspx?hid=1   Go   Links

User ID
Password   [   ]   Login
☐ Remember me in this computer

Register Here! | *Forgot Password*

Text Size : INCREASE(+) | DECREASE(-)

First Page > Package Booking > View Details

View Details

STEP 2 : View package details and enter number of passenger

Langkawi
The Land of Nature and Total Adventure

FLY LANGKAWI

Kuala Lumpur --> Langkawi

From Rm. **300.00**(Price)+ **30.00**(Tax)

Offer from 20/12/2007 till 23/12/2007

Package Details

Flight + Hotel + Transfer + Tour
beautiful

Done   Local intranet

start   View_Details - Micro...   flight screen shot.d...   hotel booking scree...   packages.doc - Micr...   EN   2:37 PM

File   Edit   View   Favorites   Tools   Help

Back | Search   Favorites

Address   http://localhost/blueair/Package_Select.aspx?hid=1   Go   Links

Hotel Details

Bayview Resort   *****
Jalan Helang   City View

Flight Details

Flight No   : flight1
Code   : AK 6302
Departure : 01/01/2008 10:00
Arrival   : 01/01/2008 11:00

No of persons : 1 ▾

Package Booking   Continue

Terms and Conditions

A. Hotel Policies
- Room rates are nett and for 2 adults per room night.
- Extra bed and crib may be available subject to individual hotel policy and should be requested at the time of booking; fees may apply.
- Incidental charges such as extra bed, mini bar, telephone calls, etc--must be paid to the hotel upon check-out.
- A VALID PHOTO ID or PASSPORT and CREDIT CARD must be presented upon check-in.
- Name on the ID/Passport should match the guest name under which the room is booked.
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- Rates do not include transportation to/from the airport, ferry connection, etc. Please click on the hotel information for more details.
- Room rate is inclusive of buffet breakfast up to a maximum of 2 guests
- Check-in time is after 2.00pm and checkout time is at 12.00noon

B. Payment Rules & Regulations
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- Credit cannot be given for any unused hotel reservations. Your credit card is charged for the full amount at the time of purchase, regardless of whether or not you check-in to the hotel.
- Rates and room availability are not guaranteed until full payment is received.
- In order to take a purchase on our site, you must read and accept AirAsia's Booking Terms and Conditions.
- Any amendments or changes made directly with the hotel are INVALID.
- Extra night charges after your arrival will be at the rate advertised in the hotel.

Done   Local intranet

start   View_Details - Micro...   flight screen shot.d...   hotel booking scree...   packages.doc - Micr...   EN   2:38 PM

Step 3

A

Hotel_Main - Microsoft Internet Explorer

File   Edit   View   Favorites   Tools   Help

Back   Search   Favorites

Address   http://localhost/blueair/Package_Select1.aspx?hid=1   Go   Links

The Easier Way To Fly

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Register Here! | Forgot Password

Text Size : INCREASE(+) | DECREASE(-)

First Page > Package Booking > View Details > Confirmation

Confirmation

STEP 3 : Enter passenger details and confirm

Langkawi
The Land of Nature and Total Adventure

FLY LANGKAWI

Kuala Lumpur --> Langkawi

Flight + Hotel + Transfer + Tour

Hotel Details
Bayview Resort *****
Jalan Helang   **City View**

Flight Details
Flight No   : flight1AK 6302
Departure : 01/01/2008 10:00
Arrival   : 01/01/2008 11:00

Done   Local intranet

start   Hotel_Main - Micros...   flight screen shot.d...   hotel booking scree...   packages.doc - Micr...   EN   2:38 PM

Hotel_Main - Microsoft Internet Explorer

File   Edit   View   Favorites   Tools   Help

Back   Search   Favorites

Address   http://localhost/blueair/Package_Select1.aspx?hid=1   Go   Links

Jalan Helang   **City View**

Flight Details
Flight No   : flight1AK 6302
Departure : 01/01/2008 10:00
Arrival   : 01/01/2008 11:00

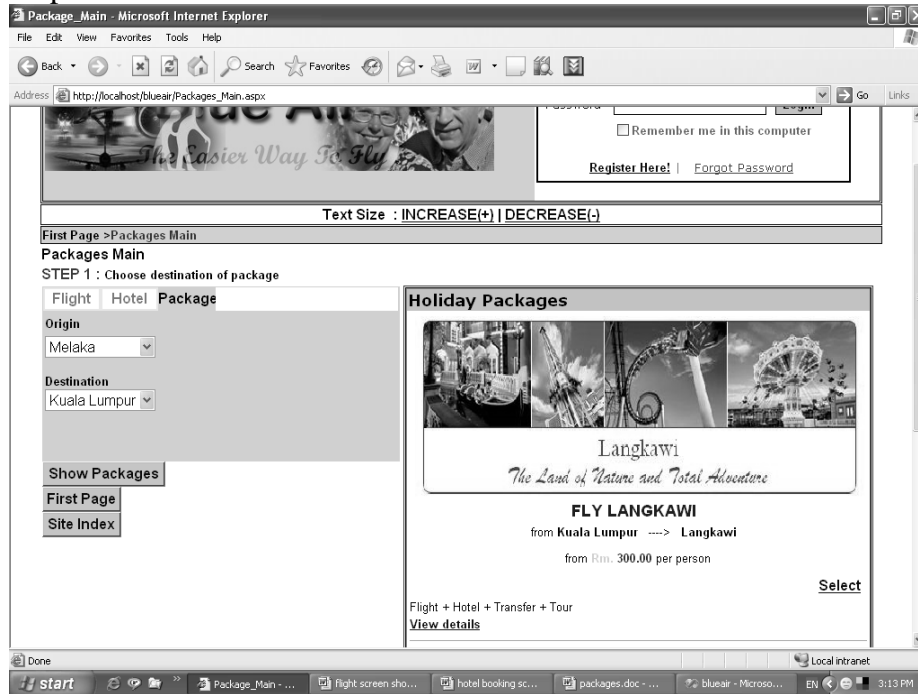((Price + Tax) X No of Persons) (**300.00** + **30.00**)X **1**= Total amount : Rm. 330/-

Guest Information

Name

I.C / Passport No

Address

Country   Malaysia

Phone (Home)

Phone (Mobile)

E-Mail Address

Other Guest Names

Guest Request
Special Request

Payment Information
Total Amount   **RM 330 nett**

Done   Local intranet

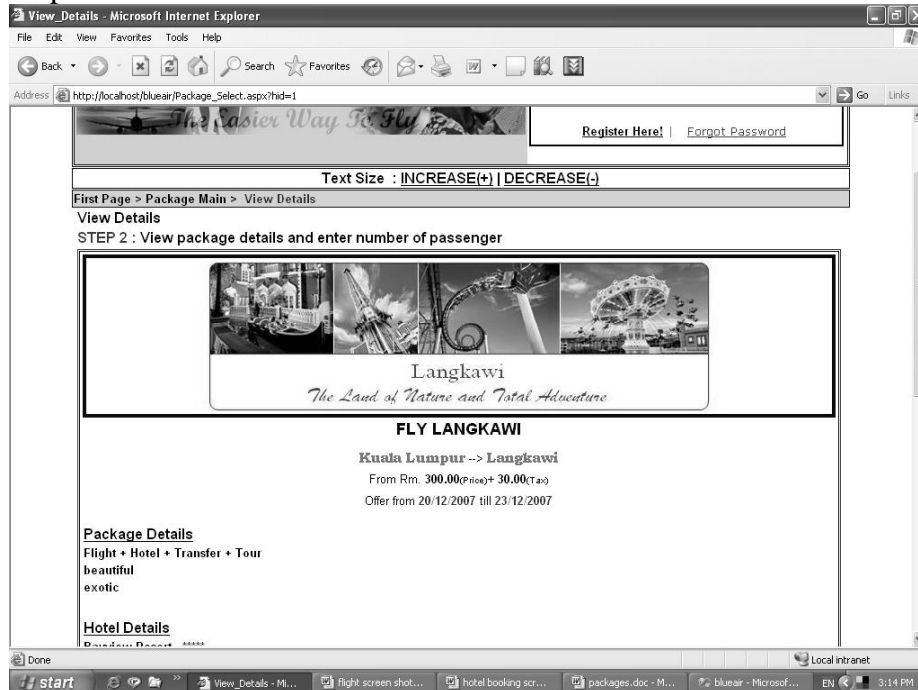start   Hotel_Main - Micros...   flight screen shot.d...   hotel booking scree...   packages.doc - Micr...   EN   2:39 PM

Step 4

6. Packages booking screen shot of 2nd Software Prototype

Step 1

Step 2

Step 3

Step 4

A

Package_Confirm - Microsoft Internet Explorer

File   Edit   View   Favorites   Tools   Help

Back | Search   Favorites | Go   Links

Address   http://localhost/blueair/Package_Confirm.aspx?hid=1

Blue Air
The Easier Way To Fly

Password [   ]   Login
☐ Remember me in this computer

Register Here! | Forgot Password

Text Size : INCREASE(+) | DECREASE(-)

First Page > Package Main > View Details > Confirmation > Reservation Details

Reservation Details

STEP 4 : Reservation Details to be Printed and Emailed.

Registration code : **PKG000031**

FLY LANGKAWI

Kuala Lumpur --> Langkawi

Flight + Hotel + Transfer + Tour

Hotel Details

Bayview Resort *****
Jalan Helang   City View

Flight Details

Flight No   : flight1AK 6302
Departure : 01/01/2008 10:00
Arrival   : 01/01/2008 11:00

((Price + Tax) X No of Persons) (**300.00**+ **30.00**)X **3**= Total amount : Rm. **990**/-

[Print]

Package Main

Done   Local intranet

start | Package_Confirm... | flight screen shot... | hotel booking scr... | packages.doc - M... | blueair - Microsof...   EN   3:18 PM