

Appendix B: Consent Form

Consent Form

I state that I wish to participate in a program of research being conducted by Sumathi Balaskrishnan from University Malaya for her master research.

The purpose of this research is to evaluate usability problems among elderly when browsing website and Improve the Web pages condition according to the request of elderly citizen.

The procedure involve interview and monitoring certain task carried out in the Internet and also help in the design of the website.

I hereby understand that all information collected is confidential and my name will not be identified at any time. I understand I am free to ask questions or to withdraw from participation at any time without penalty.

Signature of Participant

Date