

**UNIVERSITY OF MALAYA
KUALA LUMPUR**

**THE EFFECTS OF PROCUREMENT SYSTEMS TOWARD PERFORMANCE OF THE
REFURBISHMENT PROJECTS**

SEMI-STRUCTURED INTERVIEW

1. There are five (5) types of procurement systems in construction industry which are; Traditional system, Design and Build, Turnkey System, Management Contract and Built-Own-Operate-Transfer (BOT). Which is the most preferred procurement systems used in refurbishment projects?

2. Contractors are always encounter difficulties in managing refurbishment project. The difficulties are:
 - a. Difficulties in cash flow and financial
 - b. Lack of communication
 - c. Lack of skill, expertise and workers
 - d . Material price escalation
 - e. Slow decision making by client
 - f. Frequent change order by client
 - g. Insufficient/Discrepancies information in contract documents

3. Are these factors contribute to the contractors difficulties? Kindly explain how these problems arise in using different types of procurement systems

4. The difficulties encountered by contractors in using different types of procurement may give impact to the project performance. Kindly explain on how these problems affect the project performance in terms of time, cost and quality

5. Which type of procurement systems is the most suitable and recommended for the refurbishment project with contract sum more than RM500, 000.00?