

## ***Bibliografi***

### **Buku- Buku**

Abd. Aziz Ibrahim **Perusahaan Awam: Peranan, Sumbangan Dan Aspirasi Selepas 1990**, Seminar Perusahaan Awam Di Malaysia, Kuala Lumpur 1990, INTAN,

Adler, N.J," **Internasional Dimension of Organisational Behaviour**, California, Wadsworth publishing Company, 1992

Anand Sudhir, **Inequity and Poverty in Malaysia: Measurement and Decomposition** , Singapore, Oxford University Press, 1983

Bassin, M, **Teamwork at General Foods: New and Improved**, Personnel Journal, May 1988,

Berry, L.L, **On Great Service: A Framework for Action**, The Free Press, New York 1995.

Blake, R.R and Mouton J.S, "The Fifth Achievement", **Journal of Applied Behavioural Science**, Vol.6, 1970,

Bounds, G. et.al , **Beyond Total Quality Management: Toward The Emerging Paradigm**, New York, McGraw Hill , 1994

Carrol, M.P, "Culture" di dalam J.freeman ed., **Introduction to Sociology: A Canadian Focus**, New Jersey, Prentise Hall, Inc, 1982

Deal, T dan Kennedy, A, **Budaya Syarikat: Amalan dan Upacara Kehidupan Masyarakat**, Kuala Lumpur, Dewan Bahasa dan Pustaka , 1992

\_\_\_\_\_, **Corporate Culture: The Rites and Rituals of Corporate Life**, Massachusetts, Addison Wesley, 1982

Dearstone, "Using a Culture Change Intervention to Improve Organizational Effectiveness: An Evaluative Case Study" **Dissertation Abstracts International**, Volume 50 No.8 February 1990. The Humanities and Social Sciences UMI 2562-A

French, J.R. and Raven, B., **The Bases of Social Power**, in "Studies in Social Power ", edited by Dorwin, P. Cartwright ( Ann Arbor, MI: Institute for social Research, The University of Michigan, 1959).

Gordon G.G and Cummings, W.M., **Managing Management Climate** Lexington Books, 1979 in Stephen P. Robbins, "Organizational Behavior", Prentice Hall,

Haris, P.R, **Management in Transition**, San Francisco, Jossey-Bass, 1985

Harrison, R. and Stokes, H., **Norms for Diagnosing Organizational Culture**, Pfeiffer & Company, San Diego, 1992

Hodgetts R.M, **Lessons From The Baldrige Winners**, American Management Association, New York, 1993

INTAN, **Malaysia Kita**, Jabatan Percetakan Negara,

Ismail Salleh dan H. Osman Rani, **The Growth of The Public Sector in Malaysia**, Kuala Lumpur, Institute of Strategic and International Studies (ISIS), 1991

Ivancevich J.M and Matteson, M.T, **Organizational Behavior and Management**, Third Edition, Irwin, 1993

Jesudason, C **Ethnicity and The Economy: The State, Chinese Businesses and Multinationals**, Singapore, Oxford University Press, 1990

Katz, D. and Kahn, R., **The Social Psychology of Organization**, 2nd. Edition, New York Wiley, 1978

Kilmann, R.H. and Saxton M.J, **Gaining Control of The Corporate Culture**, San Francisco, Jossey Bass, 1990

Klein, "Corporate Culture and Store Performance: Differences Among High Performance and Low Performance Stores", **Dissertation Abstracts International**, Volume 53 No.88 February 1993

Kotter J.P and Heskett J.L, **Corporate Culture and Performance**, New York, The Free Press, 1992

Kroeber A.L, **The Nature of Culture**, Chicago, University Chicago Press, 1952

Lessem R, **Managing Corporate Culture California**, Gower Publishing Company, 1990

Luthans, F., **Organizational Behavior**, Singapore, McGraw-Hill International Edition, 6th Edition, 1992

Malaysia, INTAN, Kuala Lumpur, Jabatan Percetakan Negara, 1991

Martin, J. and Siehl, C." **Organizational Culture and Counter Culture: An Uneasy Symbiosis**", **Organizational Dynamics**, Autumn 1983

Mintzberg, H., **Power In And Around Organization** in Henry Mintzberg and James  
Kuala Lumpur, Institute of Strategic And International Studies, 1991

Mohd. Ali Hashim, **The Johore State Economic Development Corporation: As A Successful Corporate Organization And An Islamic Business Institution**, Johor Bahru, JSDEC, 1993

Moorhead G and Griffin, R.W, **Organizational Behavior: Managing People and Organizations**, Boston , Houghton Mifflin Co., 1995

Osborne, D. and Gaebler, T., **Reinventing the Government: How the Entrepreneurial Spirit is Transforming the Public Sector**, Reading, MA., Addison Wesley, 1992

Ouchi W.G, **Theory Z: How American Business Can Meet the Japanese Challenge**, Reading, MA., Addison Wesley, 1981

Peters, T.J., and Waterman, R.H., **In Search of Excellence**, New York, Harper and Row, 1982

Peters,T and Austin, N, **A Passion For Excellence: The Leadership Difference**, Collins, London, 1985

Peters,T.,**Thriving on Chaos**, London, Pan Books, 1989

Pfeiffer, **Diagnosing Organizational Culture-Trainer's Manual**, San Diego,1992

Quinn B., **The Strategy Process**, New Jersey, Prentice Hall Int, 1991

Raja Mohamad Affandi, **Perusahaan Awam di Malaysia**, Kuala Lumpur, Dewan Bahasa dan Pustaka, 1981

Robbins, S., **Organizational Behavior**, Englewood, Prentice Hall, 1989

Robinson,M., **The Journey to Excellence**, New Jersey, John Wiley and Sons, 1986

Sahlins, M., "Culture and Environment: The Study of Culture Ecology" dalam Sol Tax ed. **Horizon of Anthropology**, Chicago, Aldine Publishing, 1965

Schein, E.H, "How Culture Forms, Develops and Changes", Edited by Klimann R., et.al., di dalam **Gaining Control of The Corporate Culture**, California, Jossey Bass Publishers, 1986

\_\_\_\_\_, **Organisational Culture and Leadership**, California, Jossey Bass Publishers, 1986

\_\_\_\_\_, **Organizational Culture and Leadership: A Dynamic View**" 2<sup>nd</sup> Edition, California ,Jossey Bass, 1991

Schermerhorn, J.R, **Managing Organizational Behavior**, New York, John Wiley & Sons, 1994  
\_\_\_\_\_, **Management for Productivity**, New York, John Wiley & Sons, 1993

Smith, P.C.et.al., **The Measurement of Satisfaction Work and Retirement**, Chicago Rand, McNally, 1969

Stanley M.D, **Managing Corporate Culture**, New York, Ballinger Publishing Company, 1984

Turner, C.H, **Corporate Culture For Competitive Edge**, London, The Economist Publication, 1990

Vecchio, R.P, **Organizational Behavior**, San Diego, The Dryden Press, 1991

Weber, M , "Bureaucracy" from Shafritz and Steven Ott di dalam **Classics of Organization Theory**, Fourth Edition, California, Wadsworth Publishing Co. , 1996

### Artikel

International Assiation of Business Communicators,"Culture is Key to How Organizations Respond", **Communication World** Vol.8 No.8 Aug. 1991

Denison, D.R. " Bringing Corporate Culture to the Bottom Line", **Organizational Dynamics**, Vol.13 No.2

Buell B and Hof R.D, "Hewlett Packard Rethinks Itself", **Business Week**, April, 1991.

Camerer, C. and Vepsalainen A," The Economics Efficiency of Corporate Culture", **Strategic Management Journal**, Vol.9,1988,

Drenan D,"How Things Are Done Here", **World Executive Digest**, Januari 1994,

Edwards D and Kleiner B.H, " Kinds of Corporate Culture" , **Journal of Leadership and Organizational Deelopment**, Vol.9 No.1 1988

Gordon G.G and Tomaso N.D, "Predicting Corporate Performance From Organizational Culture" **Journal of Management Studies** Vol 29 November 1992.

Gross W.and Shichman,S., "How to Grow an Organizational Culture" **Personnel Journal** ,September 1987.

Kanter M.R, " Championing Change: An Interview with Bell Atlantic's CEO Raymond Smith," **Harvard Business Review**, 1991

- Howard R, "Values Make the Company: An Interview with Robert Haas", **Harvard Business Review**, Sept-October 1990
- Llosa and Brachel, J.S "The National Business Hall of Fame" **Fortune**, Mar.23 1992.
- Louis ,M.R., "Surprise and Sense Making: What Newcomers Experience in Entering Unfamiliar Organizational Setting", **Administrative Science Quarterly**, Vol 25-2 June 1980
- O'Reilly, C, "Corporation, Culture and Commitment: Motivation and Social Control in Organization" **California Management Review**, Summer 1989
- Ouchi W.G and Price, R.I, "Hierarchies, Clans and Theory Z: A New Perspective on Organizational Development" , **Organizational Dynamics**, Autumn 1978 Vol. 7 No.2
- Pascale,R,"The Paradox of Corporate Culture. Reconciling Ourselves to Socialization", **California Management Review** Vol.27 No.2 Winter 1985
- Pfeiffer, J, "Managment as Symbolic Action: The Creation and Maintanance of Organizational Paradigm" in L.L Cummings and B.M Staw (eds), **Research in Organizational Behavior**, Vol.3 No.37,1981
- Posner, B.Z, and Schmidt,W.M, "Shared Values Make A Difference: An Empirical Test of Corporate Culture", **Human Resource Management**, Fall, Vol 24, No.3
- Schneider S.C, **National Versus Corporate Culture: Implication for Human Resource Management**, Summer Vol.27, No.2,1988
- Reynolds P.D, "Organizational Culture as Related to Industry, Position and Performance: A Preliminary Report", **Journal of Management Studies** Vol.23 No. 3
- Rosenbluth, H.F, "Employee Comes First", **World Executive Digest**, October 1994
- Sathe V,"Implication of Corporate Culture: A Manager's Guide To Action", **Organizational Dynamic**, New Jersey, Autumn 1983
- Sivalingam, G dan Yong, S.P, " Models of Corporate Culture and its Implication for Malaysia", **INTAN Management Journal**, Kuala Lumpur, INTAN Vol 1 No. 1 1992
- Trice,H.M. and Beyer,J.M."Studying Organizational Cultures through Rites and Ceremonials", **Academy of Managment Review**,Vol.9 m.s. 653-669
- Wilkins A.L., "The Culture Audit: A Tool for Understanding Organizations", **Organizational Dynamics**, New York, Autumn, 1983
- \_\_\_\_\_, "The Creation of Company Cultures: The Role of Stories and Human Resource Systems", **Human Resource Management**, Vol.23 No 1, Spring 1984

## **Laporan**

Laporan Ekonomi 1992/1993, Kementerian Kewangan Malaysia, Kuala Lumpur

Laporan Ekonomi 1994/1995, Kementerian Kewangan Malaysia, Kuala Lumpur

Laporan Tahunan Perbadanan Kemajuan Ekonomi Negeri Johor, Johor Bahru, 1990

Laporan Tahunan Perbadanan Kemajuan Negeri Pahang, Kuantan, 1992

Laporan Tahunan Perbadanan Kemajuan Ekonomi Negeri Kedah, 1992

Laporan Tahunan Perbadanan Kemajuan Ikhtisad Negeri Kelantan, Kota Bharu, 1992

United Nations, **Measures for Improving Performance of Public Enterprises in Developing Countries**, New York, 1973

\_\_\_\_\_, **Measures for Improving Performance of Public Enterprises in Developing Countries**, New York, 1970

\_\_\_\_\_, **Organization Management and Supervision of Public Enterprises in Developing Countries**, New York, 1974

## **Kertas Seminar**

Jaafar Abu Bakar, **Pengukuran Prestasi dan Prinsip Pengurusan Untuk Kecemerlangan Perusahaan Awam**, Seminar Masa Depan Perusahaan Awam, Kuala Lumpur, Institut Tadbiran Awam Negara, 1990

Mesyuarat PANEL yang ke12, **Kertas Program Pertama: Program Meningkatkan Kebersanan Pelaksanaan Idea-Idea dan Sistem-Sistem Pembaharuan Dalam Pentadbiran Awam**, INTAN, Kuala Lumpur, 29 Febuari 1988

Shaharudin Haron, **Challenges Facing Public Enterprises in The Year head, Seminar Masa Depan agensi Perusahaan Awam**, Kuala Lumpur, INTAN, Mac 1990