Challenges Facing By Malaysian SMEs In An Increasingly Liberalised And Globalised Economy

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ACKNOWLEDMENTS ABSTRACT

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ABSTRACT

In the 80s, the government began to pay more attention to the SMEs and recognised the importance of SMEs in the development of economic and earning the foreign currency through export. In view of the strong relationship between SMEs and economic growth, we need to study the challenges of SME development in facing the increasingly liberalisation and globalisation business environment.

The research studies the statuses of SMEs in marketing, problems, government assistance, level of computerization and automation, sources of financing, staff development and their views on advisory services. Analysis on new challenges in a globalised economy and recommendations to further strengthen the present SME framework were also done in this research.

The study concludes that the internationalisation level of Malaysian SMEs is low, the role of the government is not significant, the level of computerisation, automation & staff training are low and the government-assisted schemes are not effective.

As the survey has pointed out, the response from SMEs regarding the use of government advisory services and assistance schemes is poor, many SMEs are hardly aware where to look for assistance. This fact indicates the poor SME support system and the need for the government agencies to take more proactive approach. In view of this, a comprehensive integrated programme comprising selected combination of financial, marketing, industrial advisory services and other developmental aids is urgently needed.

These results have important implication on the formulation of SME policy by the government, commercial banks, trade and industry associations to assist SMEs which usually do not have sufficient resources, to go beyond domestic market and take on the challenges and opportunities arising from trade liberalisation and globalisation.