

ABSTRAK

ABDU RAHMAN BIN IBRAHIM. Peranan Kaunseling Dalam Dakwah: Kajian Khusus Di Unit Kerjaya Dan Kaunseling Institut Teknologi MARA (ITM)), Shah Alam, Selangor Darul Ehsan.

Sejak penubuhan Unit Kerjaya dan Kaunseling pada tahun 1969 di Bahagian Hal Ehwal Pelajar ITM Shah Alam menyaksikan perkembangan yang pesat perkhidmatan kerjaya dan kaunseling di Institut Teknologi MARA (ITM) Shah Alam.

Beberapa perkhidmatan telah dilaksanakan yang merupakan elemen penting di dalam perkhidmatan kerjaya dan kaunseling. Namun persoalan yang timbul ialah adakah terdapat unsur-unsur dakwah di dalam perkhidmatannya? Persoalan ini menimbulkan dorongan dan hasrat penulis untuk mencari jawapannya.

Dengan demikian, masalah-masalah pokok yang dikaji di dalam disertasi ini ialah:

1. Sejauhmanakah sumbangan Unit Kerjaya dan Kaunseling terhadap dakwah di dalam perkhidmatannya di ITM?

2. Perkhidmatan kaunseling yang dijalankan di Unit Kerjaya dan Kaunseling banyak memberi kesan positif terhadap pelajar, kakitangan dan orang awam. Kesan positif ialah dapat melahirkan pelajar-pelajar yang berakhilak mulia, berdisiplin, berkeyakinan diri serta berketrampilan dalam bidang akademik dan non akademik.
3. Respon pelajar terhadap perkhidmatan kaunseling menggalakkan. Ini adalah kerana penerimaan kaunselor terhadap masalah pelajar baik dan memuaskan. Dengan ini pelajar-pelajar yakin bahawa Unit Kerjaya dan Kaunseling merupakan satu alternatif untuk mencari penyelesaian.
4. Walaupun sambutan pelajar terhadap perkhidmatan kaunseling baik dan memuaskan, usaha dakwah terhadap pelajar perlu ditekankan. Untuk lebih menarik perhatian sasaran, metode dakwah dalam kaunseling hendaklah diberi penekanan kepada penyelesaian kefaham dan pemikiran yang mereka hadapi dengan bentuk dan saluran yang menarik. Itulah pendekatan dakwah yang telah digariskan oleh al-Qur'an. Di samping itu, kaunseling dalam bentuk kebijaksanaan, pengajaran dan nasihat yang baik serta perbincangan yang baik akan dapat menarik perhatian klien.

5. Kaunseling dalam membantu menyelesaikan masalah pelajar, ada menggunakan pendekatan Islam. Dengan tidak secara langsung ia merupakan satu usaha dakwah untuk mengajak sasaran ke arah kebaikan dan petunjuk.
6. Kaunseling kepada pelajar, jika dilakukan dengan baik dan sempurna, sebagaimana yang digariskan oleh al-Qur'an, akan menghasilkan natijah dan pulangan yang baik dan sempurna.
7. Kaunselor yang mengetahui dakwah dan perkara-perkara yang berkaitan dengannya akan dapat memberi sumbangan yang besar sebagai saluran yang boleh diaplikasikan di dalam kaunseling.
8. Terdapat unsur-unsur dakwah di dalam perkhidmatan kaunseling. Ini dapat dibuktikan bahawa perkhidmatan yang dilaksanakan itu menjurus kepada usaha-usaha untuk kebaikan individu.

ABSTRACT

ABDU RAHMAN BIN IBRAHIM. The Role Of Counselling In Dakwah Islamiyyah: Specific Study In Counselling And Career Guidance Unit Of The Institute Of Technology MARA (ITM) Shah Alam, Selangor, Darul Ehsan.

Eversence its establishment in 1969, the Counselling and Career Guidance Unit at Student Affair Division ITM Shah Alam has witnessed the development of the vocational and counselling services in ITM Shah Alam.

Numerous services which were the important elements in vocational guidance and counselling had been implemented. However, it is still questionable whether the elements of dakwah were embedded in all the services carried out? These questions had urged the writer to find the answers.

With reference to this, the main problems being studied in this dissertation are:

- i. With reference to its counselling services in ITM, what are the contributions of and the positive out comes of those services?

- ii. What are previous and the current services done by this unit and the positive outcomes of these services?

- iii. Are the elements of dakwah embedded in the services done by the Counselling and Career Guidance Unit.

In order to answer the above problems, the writer conducted a research using several models. This includes method sampling, collecting data, interview and analysing data.

From the study, the writer found that:

- i. Counselling and Career Guidance Unit ITM Shah Alam did contribute towards dakwah Islamiyyah for the students as well as the staffs.

- ii. The counselling services done by Counselling and Career Unit were effective on the students, the staff and the public as well. The positive effects were that it helped produce good mannered, well disciplined and confident students. The students were also found to be competent in the academic and non academic areas.

- iii. Students' responses toward the counselling services were very encouraging. This was due to the fact that the counsellors are able to tackle the students' problems satisfactorily. Hence, the students have confidence to consult the counselling and Career Unit as the alternative to solve their problems.
- iv. Although students' responses towards counselling services in satisfactory, the efforts of dakwah towards students should be emphasised to gain the target groups' interests, the dakwah in counselling methods should emphasise more on the attractive ways the problem solving. That is the approach suggested in the al-Qur'an. Beside that, counselling done wisely, the good advice given and the fruitful discussion will definitely attract more clients.
- v. In helping the students solve their problems, counselling did use the Islamic approach. In directly, it is the dakwah ways and means to persuade the target group towards the good and rightness way of life.
- vi. Students' counselling, if properly done as proposed by al-Qur'an, will promise good and perfect returns.

- vii. Counsellors who are knowledgeable about dakwah and its related study will be able to apply it in their counselling activities.

- viii. Elements of dakwah is obvious in counselling. This is evident in the services provided, which aim at improving individuals.