

ACKNOWLEDGEMENTS

I would like to take this opportunity to extend my heartfelt appreciation and thanks to Prof. Madya. Dr. Saratha Sithamparam, my supervisor whose invaluable guidance and advice have been very helpful in completing this project paper. Thank you also for meticulously going through my drafts.

My warmest thanks is also extended to my friend –Mei Ling who helped see me through one of the most hectic periods in my life. Her patience and understanding is certainly very much appreciated. My thanks also goes to my friend and course mate Rosnah whose “woes” about her project paper made me feel “normal”.

I would also like to thank the focal informants who were kind enough to provide me with useful data and insights for this study.

My warmest wishes and heartfelt gratitude also goes to my parents who have supported and encouraged me throughout this period of time. Above all, I thank God for giving me the strength and perseverance in completing this project paper.